



June 25, 2019

Re: Roadtrek Sprinter Van – Second-Row Seat Issue
NHTSA 19V450

This notice is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

Records indicate that you may have purchased a Roadtrek RV Unit built upon a Mercedes 3500 Chassis, equipped with one or two second row captain’s chairs with integrated seatbelts that may not meet certain minimum Canadian and United States Motor Vehicle Safety Standard requirements. As a result, it is possible that these second-row seats could fail to withstand certain vehicle impacts. In the event of a crash, the second-row seats may not provide adequate protection for passengers in these seats, increasing their risk of an injury.

Alvarez & Marsal Canada Inc. (“**A&M**”) was appointed the receiver and manager (the “**Receiver**”) of Erwin Hymer Group North America, Inc. (the “**Company**”) by an Order of the Ontario Superior Court of Justice (Commercial List) (the “**Court**”) granted February 15, 2019. The Receiver is not continuing to operate the Company’s business and has obtained Court approval of a sale process in respect of the Company’s property, assets and undertakings (the “**Sale Process**”). Information about EHGNA, its background and copies of all materials filed in the receivership proceedings, including the Sale Process, are available on the Receiver’s website at www.alvarezandmarsal.com/ehgna (the “**Case Website**”).

A remedy is not available at this time. The Receiver is currently investigating this matter and will provide additional information as soon as practicable, including posting further updates on the Case Website. The Receiver has also notified the National Highway Transportation Safety Administration regarding this issue.

You may choose to avoid allowing any passengers to sit in the second-row seats while the vehicle is operating until further information is available. Once a remedy has been developed and made available, you will receive a second written notice.

If you no longer own the vehicle, please inform the Receiver directly at the email address below via e-mail. If you are currently leasing this vehicle, please forward a copy of this notice to the lessee within 10 days.

If you have any questions, you can contact the Receiver by email at EHGNAreceiver@alvarezandmarsal.com or phone at 1-844-843-7070.

Yours truly,

Alvarez and Marsal Canada Inc.
in its capacity as Court-appointed Receiver and Manager
of Erwin Hymer Group North America, Inc.
and not in its personal capacity

