ONTARIO SUPERIOR COURT OF JUSTICE [COMMERCIAL LIST]

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, R.S.C. 1985, c. C-36, AS AMENDED

AND IN THE MATTER OF A PLAN OF COMPROMISE OR ARRANGEMENT OF HUDSON'S BAY COMPANY ULC COMPAGNIE DE LA BAIE D'HUDSON SRI, HBC CANADA PARENT HOLDINGS INC., HBC CANADA PARENT HOLDINGS 2 INC., HBC BAY HOLDINGS I INC., HBC BAY HOLDINGS II ULC, THE BAY HOLDINGS ULC, HBC CENTERPOINT GP INC., HBC HOLDINGS GP INC., SNOSPMIS LIMITED, 2472596 ONTARIO INC., and 2472598 ONTARIO INC.

SUPPLEMENTAL SUPPORTING MOTION RECORD OF RUBY LIU INVESTMENT CORP.

(Filed in connection with a Motion Returnable August 28, 2025)

July 30, 2025

METCALFE, BLAINEY & BURNS LLP

202 – 18 Crown Steel Drive Markham, ON L3R 9X8 Tel: (905) 475-7676 Fax: (905) 475-6226

Kam Yu Janet Lee (LSO # 46929C)

Email: janetlee@mbb.ca **Micah I. Ryu** (LSO # 82341U) Email: micahryu@mbb.ca

LOOPSTRA NIXON LLP

130 Adelaide St. W., Suite 2800 Toronto, ON M5H 3P5 Tel: (416) 746-4710

Fax: (416) 746-8319

R. Graham Phoenix (LSO # 52650N)

Email: gphoenix@ln.law

Lawyers for Ruby Liu Commercial Investment Corp.

TO: THE ATTACHED SERVICE LIST

Court File No.: CV-25-00738613-00CL

ONTARIO SUPERIOR COURT OF JUSTICE COMMERCIAL LIST

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, R.S.C. 1985, c. C-36, AS AMENDED

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CANADA PARENT HOLDINGS INC., HBC CANADA PARENT HOLDINGS 2 INC., HBC BAY HOLDINGS I INC., HBC BAY HOLDINGS II ULC, THE BAY HOLDINGS ULC, HBC CENTERPOINT GP INC., HBC YSS 1 LP INC., HBC YSS 2 LP INC., HBC HOLDINGS GP INC., SNOSPMIS LIMITED, 2472596 ONTARIO INC., and 2472598 ONTARIO INC.

Applicants

SERVICE LIST (as at July 28, 2025)

STIKEMAN ELLIOTT LLP

5300 Commerce Court West 199 Bay Street Toronto, ON M5L 1B9

Counsel for the Applicants

Ashley Taylor

Tel: 416 869-5236

Email: ataylor@stikeman.com

Elizabeth Pillon

Tel: 416 869-5623

Email: lpillon@stikeman.com

Maria Konyukhova

Tel: 416 869-5230

Email: mkonyukhova@stikeman.com

Jonah Mann

Tel: 416 869-5518

Email: JMann@stikeman.com

Philip Yang

Tel: 416 869-5593

Email: pyang@stikeman.com

Brittney Ketwaroo

Tel: 416 869-5524

Email: bketwaroo@stikeman.com

ALVAREZ & MARSAL CANADA INC.

Royal Bank Plaza, South Tower 200 Bay Street, Suite 29000 P.O. Box 22 Toronto, ON M5J 2J1

The Court-appointed Monitor

Alan J Hutchens

Email: ahutchens@alvarezandmarsal.com

Greg Karpel

Email: gkarpel@alvarezandmarsal.com

Sven Dedic

Email: sdedic@alvarezandmarsal.com

Zach Gold

Email: zgold@alvarezandmarsal.com

Justin Karayannopoulos

Email:

jkarayannopoulos@alvarezandmarsal.com

Mitchell Binder

Email: mbinder@alvarezandmarsal.com

Josh Marks

Email: jmarks@alvarezandmarsal.com

BENNETT JONES LLP

3400 One First Canadian Place P.O. Box 130 Toronto, ON M5X 1A4

Counsel for the Court-appointed Monitor

Sean Zweig

Tel: 416 777-6254

Email: ZweigS@bennettjones.com

Michael Shakra

Tel: 416 777-6236

Email: ShakraM@bennettjones.com

Preet Gill

Tel: 416 777-6513

Email: GillP@bennettjones.com

Thomas Gray

Tel: 416 777-7924

Email: GrayT@bennettjones.com

Linda Fraser-Richardson

Tel: 416 777-7869

Email: fraserrichardsonl@bennettjones.com

LENCZNER SLAGHT LLP

130 Adelaide Street West, Suite 2600

Toronto, ON M5H 3P5

Counsel for Restore Capital LLC, in its capacity as FILO Agent

Matthew B. Lerner **Tel:** 416 865-2940

Email: mlerner@litigate.com

Brian Kolenda

Tel: 416 865-2897

Email: bkolenda@litigate.com

Christopher Yung

Tel: 416 865-2976

Email: cyung@litigate.com

Julien Sicco

Tel: 416 640-7983

Email: jsicco@litigate.com

RICHTER INC.

3320 - 181 Bay Street

Toronto, ON M5J 2T3

Gilles Benchaya

Tel: 514 934-3496

Email: gbenchaya@richterconsulting.com

Mandy Wu

Tel: 312 224-9136

Financial Advisors of Restore Capital LLC Email: mwu@richterconsulting.com

and Administrative Agent (Bank of America)

ROPES & GRAY LLP Gregg Galardi

1211 Avenue of the Americas New York, NY 10036-8704

US Counsel for the Filo Agent (Restore

Tel: 212 596-9139

Email: Gregg.Galardi@ropesgray.com

Capital LLC) as DIP Lender

Max Silverstein

Tel: 212 596-9658

Email: Max.Silverstein@ropesgray.com

CASSELS BROCK & BLACKWELL LLP

Bay Adelaide Centre – North Tower 40 Temperance St., Suite 3200

Toronto, ON M5H 0B4

Shayne Kukulowicz

Tel: 416 860-6463

Email: skukulowicz@cassels.com

Counsel for Hilco in its capacity as consignor

and liquidator

Monique Sassi

Tel: 416 860-6886

Email: msassi@cassels.com

Matteo Clarkson-Maciel

Tel: 416 350-6961

Email: mclarksonmaciel@cassels.com

NORTON ROSE FULBRIGHT **Evan Cobb Tel**: 416 216-1929 222 Bay St., Suite 3000, Toronto, ON M5K 1E7 **Email:** evan.cobb@nortonrosefulbright.com Counsel for the Administrative Agent (Bank of America) **OSLER, HOSKIN & HARCOURT LLP** Marc Wasserman First Canadian Place **Tel**: 416 862-4908 Suite 6200 100 King St W Email: mwasserman@osler.com Toronto, ON M5X 1B8 David Rosenblat **Tel:** 416 862-5673 Counsel for Pathlight Capital Email: drosenblat@osler.com **Jeremy Dacks Tel:** 416 862-4923 Email: JDacks@osler.com Justin Kanji **Tel:** 416 862-6642 Email: jkanji@osler.com **CHOATE, HALL & STEWART LLP** Mark D Silva **Tel**: 617-248-5127 Two International Place Boston, MA 02110 Email: msilva@choate.com U.S. Counsel for Pathlight Capital Rick Thide **Tel**: 617-248-4715 Email: rthide@choate.com **OSLER, HOSKIN & HARCOURT LLP Emily Paplawski** Tel: 403 260-7071 Suite 2700. Brookfield Place 225 – 6th Avenue S.W. Email: epaplawski@osler.com Calgary AB T2P 1N Counsel for Neo Capital Adam Zalev REFLECT ADVISORS, LLC **Tel:** 949 416-1163 Financial Advisors for the Applicants Email: azalev@reflectadvisors.com **Darcy Eveleigh Tel:** 289 221-1684 Email: develeigh@reflectadvisors.com Yaara Avitzur Email: yavitzur@reflectadvisors.com

GOODMANS LLP

Bay-Adelaide Centre 333 Bay Street, Suite 3400 Toronto, ON M5H 2S7

Counsel for RioCan Real estate Investment

Trust

Robert J. Chadwick

Tel: 416 597-4285

Email: rchadwick@goodmans.ca

Joseph Pasquariello

Tel: 416 597-4216

Email: jpasquariello@goodmans.ca

Andrew Harmes

Tel: 416 849-6923

Email: aharmes@goodmans.ca

GOODMANS LLP

Bay-Adelaide Centre 333 Bay Street, Suite 3400 Toronto, ON M5H 2S7

Counsel for Maple Leaf Sports & Entertainment Partnership

Chris Armstrong

Tel: (416) 979-2211 Email: carmstrong@goodmans.ca

URSEL PHILLIPS FELLOWS HOPKINSON LLP

555 Richmond St. W., Suite 1200, Toronto, ON M5V 3B1

Proposed Employees Representative Counsel

Susan Ursel

Tel: 416 969-3515

Email: sursel@upfhlaw.ca

Karen Ensslen

Tel: 416 969-3518

Email: kensslen@upfhlaw.ca

DENTONS CANADA LLP

77 King Street West, Suite 400 Toronto-Dominion Centre, Toronto, ON M5K 0A1

Counsel for Urban Outfitters, Inc., a vendor and creditor of Hudson's Bay Company ULC

Michael Beeforth

Tel: 416 367-6779

Email: michael.beeforth@dentons.com

DENTONS CANADA LLP

77 King Street West, Suite 400 Toronto-Dominion Centre, Toronto, ON M5K 0A1

Counsel for Bugatti Group Inc.

Ken Kraft

Tel: 416 863-4374

Email: kenneth.kraft@dentons.com

Roger P. Simard

Tel: 514 878-5834

Email: roger.simard@dentons.com

Anthony Rudman

Tel: 514 673-7423

Email: anthony.rudman@dentons.com

DENTONS CANADA LLP Ken Kraft 77 King Street West, Suite 400 **Tel:** 416 863-4374 Toronto-Dominion Centre, **Email:** kenneth.kraft@dentons.com Toronto, ON M5K 0A1 Roger P. Simard Counsel for Amazon Web Services **Tel:** 514 878-5834 Email: roger.simard@dentons.com **Andreas Dhaene Tel**: 514 673-7466 Email: andreas.dhaene@dentons.com CHAITONS LLP **Harvey Chaiton** 5000 Yonge St. 10th Floor **Tel:** 416 218-1129 Toronto, ON M2N 7E9 Email: harvey@chaitons.com Counsel for Nike Retail Services Inc., and **George Benchetrit** PVH Canada Inc. **Tel:** 416 218-1141 Email: george@chaitons.com **CHAITONS LLP** Maya Poliak 5000 Yonge St. 10th Floor Tel: 416 218-1161 Toronto, ON M2N 7E9 Email: Maya@chaitons.com Counsel for Ever New Melbourne Ltd. Lynda Christodoulou Email: Lyndac@chaitons.com **AIRD & BERLIS LLP** D. Robb English Barristers and Solicitors **Tel:** 416 865-4748 **Brookfield Place** Email: renglish@airdberlis.com Suite 1800, Box 754 181 Bay Street Calvin Horsten Toronto, ON M5J 2T9 **Tel:** 416 865-3077 Email: chorsten@airdberlis.com Counsel for The Toronto-Dominion Bank **AIRD & BERLIS LLP Steven Graff** Barristers and Solicitors **Tel**: 416 865-7726 **Brookfield Place** Email: sgraff@airdberlis.com Suite 1800, Box 754 181 Bay Street Cristian Delfino Toronto, ON M5J 2T9 **Tel:** 416 865-7748 Email: cdelfino@airdberlis.com Counsel for Suppliers and Saks Global Enterprises LLC. **Kyle Plunkett Tel:** 416 865-3406 Email: kplunkett@airdberlis.com

AIRD & BERLIS LLP
Brookfield Place
181 Bay Street, Suite 1800
Toronto, ON M5J 2T9

Counsel for Manulife Financial and
Manufacturers Life Insurance Company

AIRD & BERLIS LLP
Barristers and Solicitors
Brookfield Place Suite 1800, Box 754
181 Bay Street
Toronto, ON M5J 2T9

Counsel for Richemont Canada, Inc.

MILLER THOMSON LLP Scotia Plaza 40 King Street West, Suite 5800 P.O. Box 1011 Toronto ON M5H 3S1

Counsel for The Trustees of the Congregation of Knox's Church, Toronto

MILLER THOMSON LLP Scotia Plaza 40 King Street West, Suite 5800 P.O. Box 1011 Toronto ON M5H 3S1

Counsel for United Parcel Services Canada Ltd.

MILLER THOMSON LLP Scotia Plaza 40 King Street West, Suite 6600 P.O. Box 1011 Toronto ON M5H 3S1

Counsel for Indo Count Industries India Limited

GORDON BROTHERS CANADA ULC 101 Huntington Ave, Suite 1100 Boston, MA 02199

lan Aversa Tel: 416 865-3082

Email: iaversa@airdberlis.com

Matilda Lici Tel: 416 865-3428

Email: mlici@airdberlis.com

Sanjeev P.R. Mitra Tel: 416 865-3085

Email: smitra@airdberlis.com

Shaun Parsons Tel: 416 637-7982

Email: sparsons@airdberlis.com

David S. Ward Tel: 416 595-8625

Email: dward@millerthomson.com

Matthew Cressatti Tel: 416 597-4311

Email: mcressatti@millerthomson.com

Mitchell Lightowler Tel: 416 595-7938

Email: mlightowler@millerthomson.com

Craig Mills

Tel: 416 595-8596

Email: cmills@millerthomson.com

Jeffrey Carhart Tel: 416 595-8615

Email: jcarhart@millerthomson.com

Craig Mills

Tel: 416 595-8596

Email: cmills@millerthomson.com

Rick Edwards

Email: redwards@gordonbrothers.com

ATTORNEY GENERAL OF CANADA **Kelly Smith Wayland** Department of Justice Canada **Tel:** 647 533-7183 Ontario Regional Office Email: kelly.smithwayland@justice.gc.ca 120 Adelaide Street West, Suite 400 Toronto, ON M5H 1T1 **Edward Park Tel**: 647 292-9368 Fax: 416-973-0942 Email: edward.park@justice.gc.ca Counsel for His Majesty the King in Right of **General Enquiries** Canada as represented by the Minister of Email: agc-pgc.toronto-tax-National Revenue fiscal@justice.gc.ca ATTORNEY GENERAL OF CANADA Asad Moten **Tel:** 437 423-6426 **Service Canada** Email: asad.moten@justice.gc.ca Ontario Regional Office 120 Adelaide Street West, Suite 400 Toronto, ON M5H 1T1 Walter Kravchuk Email: Walter.Kravchuk@justice.gc.ca MINISTRY OF FINANCE (ONTARIO) Steven Groeneveld Legal Services Branch Email: Steven.Groeneveld@ontario.ca 11-777 Bay Street Toronto, ON M5G 2C8 **Insolvency Unit** Email: insolvency.unit@ontario.ca MINISTRY OF THE ATTORNEY **Deputy Attorney General GENERAL (BRITISH COLUMBIA)** Ministry of Attorney General Legal Services Branch, Revenue & Taxation PO Box 9280 Stn Prov Govt Email: AGLSBRevTaxInsolvency@gov.bc.ca Victoria, BC V8W 9J7 Cindy Cheuk Legal Counsel Email: cindy.cheuk@gov.bc.ca **Aaron Welch** Legal Counsel Tel: 250 356-8589 Email: aaron.welch@gov.bc.ca MINISTRY OF JUSTICE AND SOLICITOR **General Enquiries GENERAL (ALBERTA) Tel**: 780 427-2711 Legal Services Email: jsg.servicehmk@gov.ab.ca 2nd Floor, Peace Hills Trust Tower 10011 - 109 Street Edmonton, AB T5J 3S8 MINISTRY OF FINANCE (ALBERTA) **General Enquiries** Tax And Revenue Administration **Tel**: 780 427-3044 9811-109 St NW Email: tra.revenue@gov.ab.ca Edmonton, AB T5K 2L5

DEPARTMENT OF JUSTICE Vivian Li **Tel:** 431-844-4593 (MANITOBA) Civil Legal Services Email: vivian.li@gov.mb.ca 730 - 405 Broadway Winnipeg, MB R3C 3L6 **Shelley Haner Tel**: 202 792-6471 Email: shelley.haner@gov.mb.ca **DEPARTMENT OF FINANCE (MANITOBA) General Enquiries Taxation Division Tel**: 204 945-6444 101- 401 York Avenue Email: mbtax@gov.mb.ca Manitoba, MB R3C 0P8 MINISTRY OF JUSTICE AND ATTORNEY **Tel**: 306 787-5353 **GENERAL (SASKATCHEWAN)** Email: jus.minister@gov.sk.ca Room 355 2405 Legislative Drive Regina, SK S4S 0B3 MINISTRY OF FINANCE Max Hendricks (SASKATCHEWAN) **Tel:** 306 787-6621 2350 Albert Street, 5th Floor Email: max.hendricks@gov.sk.ca Regina, SK S4P 4A6 **General Enquiries Tel**: 306 787-6060 Email: fin.minister@gov.sk.ca MINISTRY OF THE ATTORNEY **General Enquiries GENERAL (NOVA SCOTIA) Tel**: 902 424-4030 1690 Hollis Street, PO Box 7 Email: justweb@gov.ns.ca Halifax, Nova Scotia B3J 2L6 **Edward Gores** Email: Edward.Gores@novascotia.ca MINISTRY OF FINANCE (NOVA SCOTIA) **General Inquiries:** 1690 Hollis Street, PO Box 187 Email: FinanceWeb@novascotia.ca Halifax, Nova Scotia B3J 2N3 DLA PIPER (CANADA) LLP Arad Mojtahedi 1133 Melville Street. Suite 2700 **Tel**: +1 604 443-2623 Vancouver, British Columbia V6E 4E5 **Email:** arad.mojtahedi@ca.dlapiper.com Counsel for Snowflake Inc. Joel Robertson-Taylor **Tel**: +1 604 443-2681 Email: joel.robertson-taylor@ca.dlapiper.com

REVENU QUÉBEC Me Sarah Pinsonneault 3. Complexe Desiardins, secteur D221LC Legal Counsel C.P. 5000, succursale Place-Desjardins, 22e Tel: 514 287-8235 Email: Sarah.Pinsonnault@revenuquebec.ca Montréal (Québec) H5B 1A7 Copy to: Counsel for Revenu Québec **Me Daniel Cantin** Legal Counsel Email: DanielCantin@revenuquebec.ca Patrick Magen Email: Patrick.Magen@revenuquebec.ca Email: notif-quebec@revenuquebec.ca Copy to: Email: notif-montreal@revenuquebec.ca CANADA REVENUE AGENCY Email: agc-pgc.toronto-tax-1 Front Street West fiscal@justice.gc.ca Toronto, ON M5J 2X6 Ananthan Sinnadurai ATTORNEY GENERAL FOR ONTARIO Crown Law Office - Civil 8-720 Bay Street **Tel:** 416-910-8789 Toronto, ON M7A 2S9 Email: ananthan.sinnadurai@ontario.ca FINANCIAL SERVICES REGULATORY Jordan Solway Email: jordan.solway@fsrao.ca **AUTHORITY (FSRA)** 25 Sheppard Avenue West Executive Vice President Legal & Enforcement Suite 100 Toronto, ON M2N 6S6 and General Counsel Elissa Sinha Email: elissa.sinha@fsrao.ca Director, Litigation and Enforcement **Michael Scott** Email: michael.scott@fsrao.ca Senior Counsel FASKEN MARTINEAU DUMOULIN LLP Stuart Brotman **Barristers and Solicitors Tel:** 416 865-5419 333 Bay Street, Suite 2400 Bay Email: sbrotman@fasken.com Adelaide Centre, Box 20 Toronto, ON M5H 2T6 Mitch Stephenson **Tel:** 416 868-3502 Counsel for Royal Bank of Canada, as Email: mstephenson@fasken.com lender Jennifer L. Caruso **Tel:** 416 865-4471 Email: jcaruso@fasken.com

FASKEN MARTINEAU DUMOULIN LLP

350 7th Avenue SW, Suite 3400, Calgary, Alberta T2P 3N9

Counsel for Direct Energy Marketing Limited

Victoria Baylis

Tel: +1 403 261 6153

Email: vbaylis@fasken.com

GOWLING WLG

100 King St W Suite 1600 Toronto, ON M5X 1G5

Counsel for Cominar Real Estate Investment

Trust

Ilias Hmimas

Tel: 514 877-3966

Email: ilias.hmimas@gowlingwlg.com

Francois Viau

Tel: 514 392-9530

Email: francois.viau@gowlingwlg.com

Alexandre Forest

Tel: 514 392-9424

Email: alexandre.forest@gowlingwlg.com

Haddon Murray

Tel: 416 862-3604

Email: haddon.murray@gowlingwlg.com

GOWLING WLG (CANADA) LLP

1 First Canadian Place, Suite 1600 100 King Street West Toronto ON M5X 1G5

Solicitor for Chanel ULC

E. Patrick Shea, KC

Tel: 416 369-7399 **Fax:** 416 862-7661

Email: patrick.shea@gowlingwlg.com

Gowling WLG (Canada) LLP

One Main Street West Hamilton ON L8P 4Z5

Counsel to the export insurer for the following unsecured creditors: Huizhou Shenglian Knitting Enterprise Limited; Jiangsu Etex Textile Corp.; Shandong Wonder Group Co., Ltd.; Shanghai Sunwin Industry Group Co., Ltd.; Shuang Yu (Tianjin) International Trade Co., Ltd.; Teammann Co., Ltd. / China Manufacturing Solution Limited; Zhejiang Kata Technology Co., Ltd.

Louis Frapporti

Tel: 905 540-3262

Email: Louis.Frapporti@gowlingwlg.com

Chris Heinemann

Tel: 905 540-2465

Email:

christoph.heinemann@gowlingwlg.com

Gowling WLG (Canada)

160 Elgin Street Suite 2600

Ottawa Ontario K1P 1C3

and to:

3700-1, Place Ville Marie Montréal Québec H3B 3P4 Canada

Counsel for Pendleton Woolen Mills

Valerie Dilena

Tel: 514- 877-3981

Tel: 613-786-0180

Martha Savoy

Email: valerie.dilena@gowlingwlg.com

Email: martha.savoy@gowlingwlg.com

THORNTON GROUT FINNIGAN LLP

100 Wellington Street West, Suite 3200 Toronto, ON M5K 1K7

Counsel for Oxford Properties Group. OMERS Realty Management Corporation, Yorkdale Shopping Centre Holdings Inc., Scarborough Town Centre Holdings Inc., Montez Hillcrest Inc. and Hillcrest Holdings Inc., Kingsway Garden Holdings Inc., Oxford Properties Retail Holdings Inc., Oxford Properties Retail Holdings II Inc., OMERS Realty Corporation, Oxford Properties Retail Limited Partnership, CPPIB Upper Canada Mall Inc., CPP Investment Board Real Estate Holdings Inc.

D.J. Miller

Tel: 416 304-0559 Email: djmiller@tgf.ca

Andrew Nesbitt Tel: 416 307-2413 Email: anesbitt@tgf.ca

DAOUST VUKOVICH LLP

20 Queen Street West, Suite 3000

Toronto, ON M5H 3R3

Brian Parker

Tel: 416 591-3036

Email: bparker@dv-law.com

TYR LLP

488 Wellington Street W, Suite 300-302

Toronto, ON M5V 1E3

James D. Bunting **Tel**: 647 519-6607

Email: jbunting@tyrllp.com

Counsel for Ivanhoe Cambridge Inc.

TORYS LLP

79 Wellington St W #3300 Toronto, ON M5K 1N2

Counsel for Cadillac Fairview

David Bish

Tel: 416 865-7353

Email: dbish@torys.com

Alec Angle

Tel: 416 865-7534

Email: aangle@torys.com

Jeremy Opolsky

Tel: 416 865-8117

Email: jopolsky@torys.com

PURE INDUSTRIAL Yohan Li 121 King Street W, Suite 1200 Email: yli@pureindustrial.ca PO Box 112 Andrée Lemay-Roux Toronto, ON M5H 3T9 Email: alemayroux@pureindustrial.ca on behalf of PIRET (18111 Blundell Road) Holdings Inc. **SIMON PROPERTY GROUP** Email: bankruptcy@simon.com Group 225 West Washington Street Indianapolis, Indiana 46204- 3438 USA on behalf of HALTON HILLS SHOPPING CENTRE **PARTNERSHIP** Eric Golden **Tel**: 416 593-3927 **BLANEY MCMURTRY LLP** 2 Queen Street East, Suite 1500 Email: egolden@blaney.com Toronto, ON M5C 3G5 **Chad Kopach Tel**: 416 593-2985 Email: ckopach@blaney.com Counsel for EY in the Receivership of Woodbine Mall Holdings Inc. **BLANEY MCMURTRY LLP** Lou Brzezinski 2 Queen Street East, Suite 1500 **Tel:** 416 593-2952 Toronto, ON M5C 3G5 Email: lbrzezin@blaney.com Naday Amar **Tel:** 416 593-3903 Counsel for TK Elevator (Canada) Ltd. and Email: namar@blaney.com Schindler Elevator Corporation Alexandra Teodorescu Tel: 416 596-4279 Email: ateodorescu@blaney.com John C. Wolf **Tel:** 416 593-2994 BLANEY MCMURTRY LLP 2 Queen Street East, Suite 1500 Email: jwolf@blaney.com Toronto, ON M5C 3G5 David T. Ullmann **Tel:** 416 596-4289 Counsel for BentallGreenOak (Canada) LP, Email: dullmann@blaney.com QuadReal Property Group and Primaris

> Brendan Jones Tel: 416 593-2997

Email: bjones@blaney.com

Real Estate Investment Trust

BLANEY MCMURTRY LLP John C. Wolf 2 Queen Street East. Suite 1500 **Tel:** 416 593-2994 Toronto, ON M5C 3G5 Email: jwolf@blaney.com Counsel for SMCP Canada Inc. Stephen Posen **DICKSON WRIGHT LLP Tel**: 416 369-4103 199 Bay Street, Suite 2200 Email: sposen@dickinsonwright.com **Commerce Court West** Toronto, ON M5L 1G4 **David Preger Tel:** 416 646-4606 **Email:** DPreger@dickinsonwright.com Blair G. McRadu **Tel:** 416 777-4039 Email: bmcradu@dickinsonwright.com LAX O'SULLIVAN LISUS GOTTLIEB LLP Matthew P. Gottlieb **Tel**: 416 644-5353 Counsel Suite 2750, 145 King Street West Email: mgottlieb@lolg.ca Toronto, ON M5H 1J8 **Andrew Winton Tel**: 416 644-5342 Counsel for KingSett Capital Inc. Email: awinton@lolg.ca **Annecy Pang** Tel: 416 956-5098 Email: apang@lolg.ca **KingSett Capital Inc. contacts Theresa Warnaar** Email: TWarnaar@kingsettcapital.com Trina Ravindrakumar Email: TRavindrakumar@kingsettcapital.com

CAMELINO GALESSIERE LLP

Barristers and Solicitors 65 Queen Street West, Suite 440 Toronto, ON M5H 2M5

Counsel for (i) Ivanhoe Cambridge II Inc./Jones Lang LaSalle Incorporated as landlord and/or authorized agent and manager for the landlords of its retail stores leased to one or more of the Applicants; (ii) Morguard Investments Limited as authorized agent and manager for the landlords of its retail stores leased to one or more of the Applicants; (iii) Cushman & Wakefield Asset Services ULC as authorized agent and manager for 4239474 Canada Inc. (general partner of Mic Mac Mall Limited Partnership), Aberdeen Kamloops Mall Limited, Cornwall Centre Inc. and EMTC Holdings Inc.; (iv) Salthill Property Management Inc. as authorized agent and manager for the landlords of its retail stores leased to one or more of the Applicants; and (v) PIRET (18111 Blundell Road) Holdings Inc.

Linda Galessiere

Tel: 416 306-3827

Email: lgalessiere@cglegal.ca

Gustavo F. Camelino

Tel: 416 306-3834 Email: gcamelino@cglegal.ca

Counsel for BH Multi Com Corporation, BH Multi Color Corporation and Richline Group

Tushara Weerasooriya

Tel: 416 865-7890

Email: Tushara.Weerasooriya@mcmillan.ca

Jeffrey Levine

Tel: 416 865-7791

Email: jeffrey.levine@mcmillan.ca

Guneev Bhinder

Tel: 416 307-4067

Email: guneev.bhinder@mcmillan.ca

MCMILLAN LLP

Canada Ltd.

MCMILLAN LLP

Brookfield Place

181 Bay Street Suite 4400

Toronto, ON M5J 2T3

Suite 4400, 181 Bay Street Toronto ON M5J 2T3

Counsel for Cherry Lane Shopping Centre Holdings Inc. and TBC Nominee Inc.

Mitch Koczerginski

Tel: 416 307-4067

Email: mitch.koczerginski@mcmillan.ca

Brett Harrison Tel: 416-865-7932

Email: brett.harrison@mcmillan.ca

MCMILLAN LLP **Kourtney Rylands** 1700. 421 - 7th Avenue S.W. **Tel:** 403 355-3326 Calgary, Alberta T2P 4K9 **Email:** Kourtney.Rylands@mcmillan.ca **Adam Maerov** Counsel for Ralph Lauren Corporation **Tel**: 403 215-2752 Email: adam.maerov@mcmillan.ca **Craig Harkness Tel:** 403-215-2759 Email: craig.harkness@mcmillan.ca **Contact Information for Ralph Lauren Corporation: Email:** cris.navarro@ralphlauren.com **Email:** rowena.ricalde@ralphlauren.com Email: randy.samson@ralphlauren.com Email: brian.fenelli@ralphlauren.com PALIARE ROLAND ROSENBERG Ken Rosenberg **Tel:** 416 646-4304 ROTHSTEIN LLP 155 Wellington Street West, 35th Floor **Email:** ken.rosenberg@paliareroland.com Toronto, ON M5V 3H1 **Max Starnino** Tel: 416 646-7431 **Email**: max.starnino@paliareroland.com **Emily Lawrence Tel:** 416 646-7475 **Email:** emily.lawrence@paliareroland.com **Evan Snyder Tel:** 416 646-6320 **Email:** evan.snyder@paliareroland.com **CALEYWRAY** Micheil M Russell 70 Creditview Rd **Tel:** 416 775-4679 Woodbridge, ON L4L 9N4 Email: russellm@caleywray.com Counsel for the United Food and Yiwei Jin **Tel:** 416 775-4693 Commercial Workers Canada, Local 1006A. Email: jiny@caleywray.com UNIFOR **Dwayne E Gunness Tel**: 416 972-7662 308-720 Spadina Avenue Toronto, ON M5S2T9 Email: uniforlocal40@gmail.com **Davle Steadman** Email: Dayle.Steadman@unifor.org

UNIFOR **Justin Connolly** 115 Gordon Baker Road **Tel**: 647 237-2691 Email: justin.connolly@unifor.org Toronto, ON M2H 0A8 Unifor National Servicing Representative that works with Unifor Local 40 in Toronto, Ontario **UNITED FOOD AND COMMERCIAL Ashley Campbell WORKERS LOCAL 1518 Tel**: 604 526-1518 Email: ACampbell@ufcw1518.com 350 Columbia St. New Westminster, BC V3L 1A6 Email: reception@ufcw1518.com **UNIFOR LOCAL 40** Farah Baloo 308 - 720 Spadina Ave **Tel:** 416 917-7749 Toronto, ON M5S 2T9 **Fax:** (416) 495-3786 Email: farah.baloo@unifor.org And **Blake Scott UNIFOR LEGAL DEPARTMENT Tel**: 604 353-8769 **Fax:** (416) 495-3786 115 Gordon Baker Road Email: blake.scott@unifor.org Toronto, ON M2H 0A8 Counsels for Unifor Local 40 UNITED STEELWORKERS OF AMERICA **Tel**: 250 554-3167 **LOCAL 1-417** Email: Joardan@usw1417.ca 181 Vernon Avenue Kamloops, BC V2B 1L7 **UNIFOR LOCAL 240 Dana Dunphy** 2345 Central Avenue **Tel**: 519 253-8720 Email: Dana.Dunphy@unifor.org Windsor, ON N8W 4J1 **Jodi Nesbitt** Email: jodi@uniforlocal240.ca **UNIFOR LOCAL 240** Farah Baloo Tel: 416 917-7749 3400 Somme Ave Windsor, ON N8W 1V4 Email: farah.baloo@unifor.org And **Blake Scott Tel:** 604 353-8769 **UNIFOR LEGAL DEPARTMENT Fax:** (416) 495-3786 115 Gordon Baker Road Email: blake.scott@unifor.org Toronto, ON M2H 0A8

UNITED FOOD AND COMMERCIAL WORKERS, INTERNATIONAL UNION, LOCAL 1006A 70 Creditview Rd Woodbridge, ON L4L 9N4	Winston Gordon - And - Joshua Robichaud Tel: 905 850-0096 Email: ufcw@ufcw1006a.ca
TEAMSTERS LOCAL 31 1 Grosvenor Square Delta, BC V3M 5S1	Mark Bethel Tel: 604 227-6719 Email: mbethel@teamsters31.ca
BANK OF MONTREAL, 250 Yonge Street, 11th Floor Toronto, ON M5B 2L7 Administrative Agent	Attention: Client Services, Corporate & Commercial Lending Operations Email: steven.mackinnon@bmo.com Email: David.Check@bmo.com Email: Raza.Qureshi@bmo.com Email: MichaelM.Johnson@bmo.com Email: jonathan.noble@bmo.com
MCCARTHY TÉTRAULT LLP Suite 5300, Toronto Dominion Bank Tower Toronto ON M5K 1E6 Counsel to Bank of Montreal, as Administrative Agent - And - Counsel to Desjardins Financial Security Life Assurance Company	Heather Meredith Tel: 416 601-8342 Email: hmeredith@mccarthy.ca Trevor Courtis Tel: 416 601-7643 Email: tcourtis@mccarthy.ca
MCCARTHY TETRAULT LLP 66 Wellington St W Suite 5300 Toronto, ON M5K 1E6 Counsel for Investment Management	Sam Rogers Tel: 416 601-7726 Email: sbrogers@mccarthy.ca Lance Williams Tel: 604 643-7154 Email: builliams@massathy.ca
Corporation of Ontario	Email: lwilliams@mccarthy.ca Ashley Bowron Tel: 604 643-7973 Email: abowron@mccarthy.ca Sue Danielisz Tel: 604 643-5904 Email: sdanielisz@mccarthy.ca

MCCARTHY TÉTRAULT LLP Michael Kershaw Suite 5300. TD Bank Tower **Tel**: 416 601-8171 Email: mkershaw@mccarthy.ca Toronto, ON M5K 1E6 Counsel for the Respondents, Toronto-James Gage **Tel:** 416 601-7539 Dominion Bank and Canada Life Assurance Company, as mortgagees of Oakville Place Email: jgage@mccarthy.ca Meena Alnajar **Tel**: 416-601-8116 Email: malnajar@mccarthy.ca MCCARTHY TÉTRAULT LLP George Plummer Suite 5300, TD Bank Tower **Tel:** 416 601-7796 Toronto, ON M5K 1E6 Email: gaplummer@mccarthy.ca Counsel for the Respondents, Royal Bank of Canada, as administrative agent and lender John Currie with respect to the financing of the Yorkdale **Tel:** 416 601-8154 Shopping Centre JV Head Lease Email: jcurrie@mccarthy.ca DESJARDINS FINANCIAL SECURITY **Attention:** Mortgage Administration LIFE ASSURANCE COMPANY Email: Toronto@desjam.com 95 St. Clair Avenue West, Suite 700 Toronto, ON M4V 1N7 RC HOLDING II LP J. Suess 2300 Yonge Street, Suite 500 Email: Jsuess@riocan.com Toronto, ON M4P 1E4 R. Frasca Email: rfrasca@riocan.com **ROYAL BANK OF CANADA** Attention: Stephen McLeese Email: stephen.mcleese@rbc.com Royal Bank of Canada 200 Bay Street, South Tower 19th Floor Toronto, Ontario M5J 2J5 **Scott Bridges** Email: scott.bridges@rbc.com and to: and to:

Attention: Drake Guo

Email: drake.guo@rbccm.com

AGENCY SERVICES GROUP

Toronto, Ontario M5V 3H1

155 Wellington Street West, 8th Floor

THE CANADA LIFE ASSURANCE **Attention:** Vice-President, Commercial **COMPANY** Mortgage Group TORONTO-DOMINION BANK Email: td.cmgcommmtg@td.com Toronto-Dominion Bank Tower, 14th Floor 66 Wellington Street West Toronto, Ontario M5K 1A2 and to and to: Attention: Managing Director, Mortgage THE CANADA LIFE ASSURANCE Investments **COMPANY** Email: 330 University Avenue cl commercial.mortgage@canadalife.com Toronto, Ontario M5G 1R8 **HSBC BANK CANADA, as** Attention: Chris Golding **Administrative Agent and Sole Lead** Facsimile No.: (604) 641-1169 Email: chris.golding@rbc.com Arranger **HSBC Bank Canada** 600 – 885 West Georgia Street Vancouver, BC V6C 3G1 HSBC Bank Canada. Canadian Western Bank, United Overseas Bank Limited Industrial & Commercial Bank of China (Canada) **Mary Turner** Tel: 416 670-3060 Email: Maryjaneturner@icloud.com **Evelyn Reynolds** Tel: 416 520- 9837 Email: evelyn.reynolds@rogers.com **Wayne Drummond** Tel: 905 460-4690 Email: wadrummond6@gmail.com **Kerry Mader** Tel: 416 436-0110 Email: Kerry.mader@live.com **Alison Coville Tel**: 416 523-3177 Email: alisoncoville480@gmail.com **LERNERS LLP** Lianne J. Armstrong 85 Dufferin Ave **Tel**: 519 640-6320 Email: larmstrong@lerners.ca P.O. Box 2335 London, Ontario N6A 4G4 Counsel for Bastian Solutions, LLC

DLA PIPER (CANADA) LLP Suite 2700 10220 - 103rd Ave NW Edmonton, AB T5J 0K4 Counsel for LVMH Moët Hennessy Louis Vuitton SA	Jerritt Pawlyk Email: Jerritt.Pawlyk@ca.dlapiper.com Isaac Belland Email: isaac.belland@ca.dlapiper.com
METCALFE, BLAINEY & BURNS LLP #202 – 18 Crown Steel Drive Markham, ON L3R 9X8	Janet Lee Email: janetlee@mbb.ca Tel: 905 475-7676 ext 338
Litigation counsel for Browne Group Inc.	Micah Ryu Email: micahryu@mbb.ca Tel: 905 475-7676 ext 319 Veronica Cai Email: VeronicaCai@mbb.ca
SPORTS INDUSTRY CREDIT ASSOCIATION 245 Victoria Avenue, Suite 800 Westmount, Quebec, H3Z 2M6	William Anidjar Director of Credit - North America Email: william@sica.ca Brian Dabarno President Email: brian@sica.ca
RICKETTS HARRIS LLP 250 Yonge Street Suite 2200 Toronto ON M5B 2L7	Pavle Masic Tel: 416 846-2536 Email: pmasic@rickettsharris.com
Counsel for Samsonite Canada Inc.	Martin Wasserman Tel: 647 644-6238 Email: mwasserman@rickettsharris.com
Cozen O'Connor LLP Bay Adelaide Centre North Tower 40 Temperance St. Suite 2700 Toronto, ON, M5H 0B4	Steven Weisz Tel: 647 417-5334 Email: sweisz@cozen.com
Counsel to Ferragamo Canada, Inc.	Dilina Lallani Tel: 647 417-5349 Email: DLallani@cozen.com
ALICE + OLIVIA INTERNATIONAL LLC 111 Secaucus Road Secaucus, NJ 07094	Igor Mershon Email: igor.mershon@aliceandolivia.com
Centric Brands LLC and its subsidiaries Legal Department 350 Fifth Avenue, 6th floor New York, NY 10118	Attention: Centric Brands Legal Department Email: legal@centricbrands.com

WESTDELL DEVELOPMENT CORP. Jeff Wilson 1105 Wellington Road **Email:** jwilson@westdellcorp.com London, Ontario N6E 1V4 Representative of White Oaks Shopping Centre **KOSKIE MINSKY LLP** Andrew J. Hatnay 20 Queen Street West, Suite 900, Box 52 **Tel**: 416 595-2083 Toronto, ON M5H 3R3 Email: ahatnay@kmlaw.ca James Harnum Counsel for Chesley Boucher, Lucio **Tel:** 416 542-6285 Cammisa, Orazio Mazzotta, Mozac Mohammed-Ali, and certain other employees Email: jharnum@kmlaw.ca and retirees **Robert Drake Tel**: 416 595-2095 Email: rdrake@kmlaw.ca Abir Shamim **Tel:** 416 354-7758 Email: ashamim@kmlaw.ca Howard F. Manis **Manis Law** 2300 Yonge Street, Suite 1600 Tel: 416 417-7257 Toronto, ON M4P 1E4 Email: hmanis@manislaw.ca Counsel for Villeroy & Boch **LEYAD CORPORATION Daniel Prudkov** 511 Place d'Armes, #800 **Tel:** 514 923-8230 Montreal, Quebec H2Y 2W7 Email: daniel@leyad.ca Representative for Londonderry Shopping Centre STRADLEY RONON STEVENS & YOUNG. Daniel M. Pereira LLP Email: dpereira@stradley.com 2005 Market Street, Suite 2600 Philadelphia, PA 19103 Representative for Rithum Corporation (successor to creditors, ChannelAdvisor Corporation and Commerce Technologies, LLC) FIELD LAW **Lindsey Miller** 2500-10175 101 St. NW **Tel:** 780 423-7649 Edmonton, AB T51 0H3 Email: Imiller@fieldlaw.com Counsel to West Edmonton Mall Property Inc./West Edmonton Mall Ltd./Triple Five

STINSON LLP 50 South Sixth Street, Suite 2600 Minneapolis, MN 55402	C.J. Harayda Tel: 612 335-1928 Email: cj.harayda@stinson.com
Counsel to Target Corporation	
TIGER CAPITAL GROUP 60 State Street, 11th Floor Boston, MA 02109	Bradley W. Snyder Tel: 617 699-1744 Email: BSnyder@TigerGroup.com
ADIDAS CANADA LIMITED 8100 Highway 27 Woodbridge, ON L4H 3N2	Matt Rossetti Director, Legal Counsel (Canada) Email: matt.rossetti@adidas.com
MCMILLAN LLP Suite 4400, 181 Bay Street Toronto, ON M5J 2T3 Counsel for the Respondent, Diesel Canada Inc.	Stephen Brown-Okruhlik Tel: 416 865-7043 Email: stephen.brown-okruhlik@mcmillan.ca
GOWLING WLG (CANADA) LLP Suite 1600, 1 First Canadian Place 100 King Street West Toronto, ON M5X 1G5	Clifton P. Prophet Tel: 416 862-3509 Email: clifton.prophet@gowlingwlg.com
Counsel to certain HBC retirees and pensioners	Patryk Sawicki Tel: 416 369-7246 Email: patryk.sawicki@gowlingwlg.com
SISLEY COSMETICS USA	Caroline Mallet Leclercq Vice President Finance & Operations Tel: 917 340-3383 Email: caroline.mallet@sisley.fr
	Michelle Therriault Email: michelle.therriault@sisley.fr
	Heather Soss Email: heather.soss@sisley.fr
Selvet Disha 315-3388 Morrey Crt N Burnaby, BC V3J 7Y5	Email: kodraliu@yahoo.com
SOTOS LLP 55 University Ave., Suite 600 Toronto, ON M5J 2H7	Jason Brisebois Tel: 416 572-7323 Email: jbrisebois@sotos.ca
Counsel for Secrets Shhh (Canada) LTD.	

COOLEY LLP 1299 Pennsylvania Avenue NW, Suite 700 Washington, DC 20004-2400	Cullen Drescher Speckhart Tel: +1 202 776-2052 Email: cspeckhart@cooley.com Olya Antle
Counsel for G-III Apparel Group, Ltd.	Tel: +1 202 776-2056 Email: oantle@cooley.com Dale Davis Tel: +1 202 776-2257 Email: dale.davis@cooley.com
Teplitsky LLP 70 Bond St, Suite 200 Toronto, Ontario M5B 1X3 Counsel for Roadies Shunt Services Ltd.	Jonathan Kulathungam Tel: 416 865-5318 Email: jkulathungam@teplitskyllp.com
INTELLIGENT AUDIT 365 West Passaic Street, 4th Floor Rochelle Park, NJ 07662	Michael Testani Chief Financial Officer Tel: 551 294-7475 Email: mtestani@intelligentaudit.com
KPMG MANAGEMENT SERVICES LP 333 Bay Street, Suite 4600 Toronto, ON M5H 2S5	Walter Sisti Tel: +1 416 777-3920 Email: wsisti@kpmg.ca
	Seema Agnihotri Tel: +1 416 777-3923 Email: sagnihotri@kpmg.ca
	Carl Paul Tel: +1 416 468-7302 Email: carlpaul@kpmg.ca
GOLDBLATT PARTNERS LLP 20 Dundas Street West, Suite 1039 Toronto ON M5G 2C2	Charles Sinclair Tel: 416 979-4234 Email: csinclair@goldblattpartners.com
Counsel for the Respondent United Steelworkers Local 1-417	
CRAWFORD & COMPANY (CANADA) INC. 5335 Triangle Parkway	Elizabeth Robertson Email: Elizabeth_Robertson@us.crawco.com
Peachtree Corners, GA 30092	Todd Harris Email: Todd.Harris@crawco.ca
	Keio Irvin Email: Lakeio_Irvin@us.crawco.com

SERPENTINA SILVER INC. Attention: Lianna Dooks Email: liannadooks@serpentinasilver.ca	
LOOPSTRA NIXON LLP 130 Adelaide St. West – Suite 130 Toronto, ON M5H 3P5 Counsel to Royal Appliance Mfg. Co. d/b/a TTI Floor Care North America	Graham Phoenix Tel: 416 748-4776 Fax: 416 746-8319 Email: gphoenix@LN.law
RECONSTRUCT LLP 80 Richmond Street West Suite 1700 Toronto, ON M5H 2A4	Caitlin Fell Tel: 416 613-8282 Email: cfell@reconllp.com
Counsel for Levi Strauss & Co.	Gabrielle Schachter Tel: 416 613-4881 Email: gschachter@reconllp.com Fax: 416 613-8290
HASTINGS LABOUR LAW OFFICE, LLP 3066 Arbutus Street Vancouver, BC V6J 3Z2	Chris Buchanan Tel: 604 632-9644 Email: cb@hllo.ca
Counsel for UFCW 1518	
RORY MCGOVERN PROFESSIONAL CORPORATION 25 Adelaide St. E, Suite 1910 Toronto, Ontario, M5C 3A1 Counsel to 9139-7240 Quebec Inc. and The	Rory McGovern Tel: 416 938-7679 Email: rory@rorymcgovernpc.com
Time Shop Inc. TORONTO HYDRO 14 Carlton St, 8th Floor Toronto, ON M5B 1K5	Tamie Dolny Senior Manager, Litigation & Privacy (Secondment) Tel: 416 542-3100 ex.30305 Email: TDolny@TorontoHydro.com Methura Sinnadurai Tel: 416 542-3100 ext 53052 Email: MSinnadurai@TorontoHydro.com
AEFFE S.P.A. Via delle Querce, 51 San Giovanni in Marignano (RN) 47842 - Italy	Cristian Mastrangelo Credit Management dept. Tel: +39 0541 965-523 Email: cristian.mastrangelo@aeffe.com
John P. O'Neill Email: jponeill@jpent.com	
Representative for J.P. Logistics	

INDUSTRIAL PIPING & PLUMBING LTD 29 Van Stassen Blvd. Toronto, ON M6S 2N2	William (Bill) Dimopoulos President Tel: 416 419-6515 Email: ipp1@rogers.com
STEIN & STEIN INC. 4101 Sherbrooke St. West Montreal, Quebec, H3Z 1A7 Representative for ISG Sales & Development Inc.	Krystyn Pietras Tel: (514) 866-9806 ext. 214 Email: kpietras@steinandstein.com
BORDEN LADNER GERVAIS LLP 1000 Rue De la Gauchetière O #900, Montreal, Quebec H3B 5H4	François D. Gagnon Tel: 514 954-2553 Email: FGagnon@blg.com Alex Fernet-Brochu Tel: 514 954-3181
Counsel for Bell Mobility	Email: AFernetbrochu@blg.com Eugénie Lefebvre Tel: 514 954-3120 Email: ELefebvre@blg.com
TELUS HEALTH (CANADA) LTD.	Tejash Modi Tel: 416 383-6471 Email: tejash.modi@telushealth.com
Administrator of the Hudson's Bay Company Pension Plan	John Hnatiw Tel: 416 355-5207 Email: john.hnatiw@telushealth.com
MINTZ 200 Bay St, South Tower, Suite 2800 Toronto, ON M5J 2J3	Mitch Frazer Tel: 647 499-2570 Email: MFrazer@mintz.com
Counsel for TELUS Health (Canada) Ltd. in its capacity as Administrator of the Hudson's Bay Company Pension Plan	Emily Y. Fan Tel: 647 499-0614 Email: efan@mintz.com
	Patrick Denroche Tel: 647 499-0544 Email: PDenroche@mintz.com
	Angela Hou Email: AHou@mintz.com

WEIRFOULDS LLP Barristers and Solicitors 66 Wellington Street West, Suite 4100 P.O. Box 35, Toronto-Dominion Centre, Toronto, ON M5K 1B7 Counsel for Macy's Merchandising Group	Philip Cho Tel: 416 365-1110 Email: pcho@weirfoulds.com
LLC	
CHARNESS, CHARNESS & CHARNESS 215 rue St. Jacques, Suite 800 Montreal, Quebec H2Y 1M6	Dov B. Charness Tel: 514 878-1808 Email: dov@charnesslaw.com
Counsel for Newtimes Development Ltd. and Newtimes Canada Ltd	Miranda Bohns Tel: 514 878-1808 Email: miranda@charnesslaw.com
SQUIRE PATTON BOGGS (US) LLP 2550 M Street, NW Washington, DC 20037	Mark A. Salzberg Tel: +1 202 457-5242 Email: mark.salzberg@squirepb.com
OSLER, HOSKIN & HARCOURT LLP Box 50, 1 First Canadian Place Toronto, Ontario, Canada M5X 1B8	Shawn T Irving Tel: 416 862-4733 Email: SIrving@osler.com
Canadian counsel to METRO AG	
NCR Voyix Corporation 864 Spring Street NW Atlanta, GA 30308	Ashley S. Thompson Tel: 770 212-5034 Email: ashley.thompson@ncrvoyix.com
SIMCOPAK INC 4150 Ste. Catherine St. West, Suite 520 Westmount, Quebec H3Z 2Y5	Stephen Simco Email: stephen@simcopak.com Kelly X
FOX LLP Head Office – Redwood 79 Redwood Meadows Drive Redwood Meadows, AB. T3Z 1A3 Counsel for the Assembly of Manitoba	Email: kellyx@simcopak.com Carly Fox Tel: 403 907-0982 Email: cfox@foxllp.ca
Chiefs	
AMAN IMPORTS	Attention: anil@amanimports.com Tel: 201 362-9500
President of Aman Imports	161. 201 302-3300

ABSOLUTE LAW PROFESSIONAL CORPORATION

7250 Keele Street, Suite 393 "Entrance K" Vaughan, ON L4K 1Z8

Counsel for Master Sofa Industries Sdn Bhd and EcoComfort Holdings

Kashif Tahir Student at Law

Tel: 416.748.0030 Email: info@absolutelaw.ca

LAWSON LUNDELL LLP

225-6th Avenue S.W. Calgary, AB T2P 1N2

Counsel for Cool Air Rentals

Angad Bedi

Tel: 403-218-7554

Email: abedi@lawsonlundell.com

THREEBYONE USA LLC

13323 W Washington Blvd Suite 100, Los Angeles, CA 90066 Postal: 13157 Mindanao Way #638

Marina Del Rey, CA 90292

Carlo Hizon

Email: carlo.hizon@threebyone.com

NAYMARK LAW

30 Duncan Street, 5th Floor Toronto, ON M5V 2C3 Counsel for Savino Del Bene Corp. (Canada)

Daniel Naymark

Tel: 416 640- 6078

Email: dnaymark@naymarklaw.com

Zuhair Murad

87, Charles Helou Avenue Beirut, Lebanon

Sabine Hajj Moussa

Managing Director

Tel: + 961 1 575 222 / 333 / 444 **Email:** sabine.hajj@zuhairmurad.com

THOMAS GOLD PETTINGILL LLP

150 York Street, Suite 1800 Toronto, Ontario Canada M5H 3S5

Counsel for TransX Ltd.

Eric Blain

Tel: 416 507 1836

Email: eblain@tgplawyers.com

LOWENSTEIN SANDLER LLP

1251 Avenue of the Americas New York, New York 10020

Counsel for Hilldun Corporation

Bruce S. Nathan

Tel:+1 212.204.8686

Email: bnathan@lowenstein.com

Elizabeth Lawler

Tel: 973 422-6412

Email: ELawler@lowenstein.com

ServiceMaster Restore of Calgary A Division of Ordman Corporation 920 26 Street NE Calgary, AB T2A 2M4	Bailey Nickel, Project Coordinator Cell: 403 471 7726 Email: bailey.nickel@smcalgary.com Scott Lyall Manager of Accounting & Business Services Cell: 403 560 3111 Email: scott.lyall@smcalgary.com General Office: 403 287 7700
TORY BURCH	AMANDA SACHS General Counsel Tel: 646 723 3186 Email: ASachs@toryburch.com
NORTON ROSE FULBRIGHT CANADA LLP	Noah Zucker Tel: +1 514 847 6076 Email: noah.zucker@nortonrosefulbright.com
	Trevor Zeyl Tel: +1 416 216 4792 Email: trevor.zeyl@nortonrosefulbright.com
	Elizabeth Williams Tel: +1 403 267 8383 Email: elizabeth.williams@nortonrosefulbright.com
WILSON VUKELICH LLP 60 Columbia Way 7th Floor Markham, ON L3R 0C9	Cara Shamess Tel: 905 940-2719 Email: cshamess@wvllp.ca
ABTEK LTD. 860 Rutherford Road, Maple, ON, L6A 1S2	Jack Malcolm Email: Jack.malcolm@abtekltd.com
L'ORÉAL CANADA INC 600-1500, boul. Robert-Bourassa, Montréal, Québec, H3A 3S7 Attention: the General Counsel (Legal Affairs)	Philippe Charette Tel: Email: Philippe.charette@loreal.com Alexandre Dubé Tel: +1 (438) 462-5384 Email: alexandre.dube@loreal.com
REISS LIMITED Reiss Building, 12 Picton Place, London, England, W1U 1BW	David Evans Email: david.evans@reiss.com Vincent Grell Email: Vincent.Grell@reiss.com

MARTHA'S MASTER CLEANERS 1403 8 St SW #2 Calgary, AB T2R 1B8	April Lam Tel: 403 244-4349 Email: tllam1@yahoo.ca
FISERV	Attention: Ian D. Winchester Tel: 332-345-5247 Email: ian.winchester@fiserv.com
MLT AIKINS LLP 1500 - 1874 Scarth Street Regina, SK S4P 4E9	Michael W. Marschal Tel: (306) 347-8632 Email: mmarschal@mltaikins.com
Counsel for Ochapowace First Nation	
ADAM L. ROSEN PLLC 1051 Port Washington Blvd. PO Box 552 Port Washington, NY 11050 o- 516-407-3756 c- 917-763-9015	Adam L. Rosen PLLC Email: adam.rosen@ALRcounsel.com
Counsel for AIG Insurance Company of Canada	
FTI CONSULTING CANADA INC. 79 Wellington Street West Suite 2010, P.O. Box 104 Toronto, ON M5K 1G8 Receiver of RioCan-HBC Limited Partnership et al.	Jim Robinson Tel: 416.649.8070 Email: jim.robinson@fticonsulting.com
MCCARTHY TÉTRAULT LLP Suite 5300, Toronto Dominion Bank Tower Toronto ON M5K 1E6 Counsel for Estee Lauder Cosmetics Ltd.	Saneea Tanvir Tel: 416 601-8181 Email: stanvir@mccarthy.ca
Gowling WLG (Canada) LLP Suite 1600, 421 7th Avenue SW Calgary AB T2P 4K9 Canada	Caitlin Milne Tel: +1 403-298-1099 Email: caitlin.milne@gowlingwlg.com
Counsel for CCI Enterprises DMCC and Enhanced Recovery Company, LLC d/b/a ERC d/b/a Enhanced Resource Centres	Cameron Brunet Tel: +1 403-298-1976 Email: cameron.brunet@gowlingwlg.com

LOOPSTRA NIXON LLP

600 – 135 Queen's Plate Drive

Toronto, ON M9W 6V7 Tel: 416 748-4776 Fax: 416 746-8319

and to:

METCALFE, BLAINEY & BURNS LLP

202 – 18 Crown Steel Drive Markham, ON L3R 9X8

Tel: 905 475-7676 **Fax:** 905 475-6226

Counsel for Ruby Liu Commercial Investment

Corp.

G-STAR

Patricia Castillo

Tel: +31(0) 20 7186724

Email: Patricia-Castillo@g-star.com

August Corver

Email: August-Corver@g-star.com

R. Graham Phoenix

Email: gphoenix@loonix.com

and to:

Kam Yu Janet Lee

Email: janetlee@mbb.ca

Micah I. Ryu

Email: micahryu@mbb.ca

E-Service List:

```
ataylor@stikeman.com; lpillon@stikeman.com; mkonyukhova@stikeman.com;
JMann@stikeman.com; pyang@stikeman.com; bketwaroo@stikeman.com;
ahutchens@alvarezandmarsal.com; gkarpel@alvarezandmarsal.com;
zgold@alvarezandmarsal.com; jkarayannopoulos@alvarezandmarsal.com;
mbinder@alvarezandmarsal.com; sdedic@alvarezandmarsal.com; ZweigS@bennettjones.com;
GillP@bennettjones.com; ShakraM@bennettjones.com; GrayT@bennettjones.com;
fraserrichardsonl@bennettjones.com; Gregg.Galardi@ropesgray.com;
Max.Silverstein@ropesgray.com; skukulowicz@cassels.com; msassi@cassels.com;
evan.cobb@nortonrosefulbright.com; mwasserman@osler.com; azalev@reflectadvisors.com;
develeigh@reflectadvisors.com; redwards@gordonbrothers.com;
kelly.smithwayland@justice.gc.ca; edward.park@justice.gc.ca; agc-pgc.toronto-tax-
fiscal@justice.gc.ca; Steven.Groeneveld@ontario.ca; insolvency.unit@ontario.ca;
cindy.cheuk@gov.bc.ca; AGLSBRevTaxInsolvency@gov.bc.ca; aaron.welch@gov.bc.ca;
isg.servicehmk@gov.ab.ca; tra.revenue@gov.ab.ca; shellev.haner@gov.mb.ca;
mbtax@gov.mb.ca; jus.minister@gov.sk.ca; max.hendricks@gov.sk.ca; fin.minister@gov.sk.ca;
justweb@gov.ns.ca; FinanceWeb@novascotia.ca; notif-quebec@revenuquebec.ca; notif-
montreal@revenuquebec.ca; lgalessiere@cglegal.ca; djmiller@tgf.ca; anesbitt@tgf.ca;
ilias.hmimas@gowlingwlg.com; francois.viau@gowlingwlg.com;
haddon.murray@gowlingwlg.com; alexandre.forest@gowlingwlg.com; bparker@dv-law.com;
jbunting@tyrllp.com; dbish@torys.com; egolden@blaney.com; ckopach@blaney.com;
yli@pureindustrial.ca; alemayroux@pureindustrial.ca; rchadwick@goodmans.ca;
jpasquariello@goodmans.ca; aharmes@goodmans.ca; bankruptcy@simon.com;
justin.connolly@unifor.org; uniforlocal40@gmail.com; Dayle.Steadman@unifor.org;
ACampbell@ufcw1518.com; reception@ufcw1518.com; Joardan@usw1417.ca;
Dana.Dunphy@unifor.org; jodi@uniforlocal240.ca; mbethel@teamsters31.ca;
ufcw@ufcw1006a.ca; gbenchaya@richterconsulting.com;
Sarah.Pinsonnault@revenuquebec.ca; DanielCantin@revenuquebec.ca;
michael.beeforth@dentons.com; harvey@chaitons.com; mwu@richterconsulting.com;
mgottlieb@lolg.ca; awinton@lolg.ca; apang@lolg.ca; TWarnaar@kingsettcapital.com;
TRavindrakumar@kingsettcapital.com; renglish@airdberlis.com; chorsten@airdberlis.com;
dward@millerthomson.com; mcressatti@millerthomson.com; gcamelino@cglegal.ca;
Tushara.Weerasooriya@mcmillan.ca; guneev.bhinder@mcmillan.ca;
ieffrey.levine@mcmillan.ca; Toronto@desjam.com; rkim@riocan.com;
stephen.mcleese@rbc.com; cl commercial.mortgage@canadalife.com;
td.cmgcommmtg@td.com; chris.golding@rbc.com; drake.guo@rbccm.com;
evelyn.reynolds@rogers.com; Maryjaneturner@icloud.com; sposen@dickinsonwright.com;
lbrzezin@blanev.com; namar@blanev.com; george@chaitons.com; iwolf@blanev.com;
dullmann@blaney.com; bjones@blaney.com; jcaruso@fasken.com;
mstephenson@fasken.com; sbrotman@fasken.com; ken.rosenberg@paliareroland.com;
max.starnino@paliareroland.com; emily.lawrence@paliareroland.com;
wadrummond6@gmail.com; larmstrong@lerners.ca; Jerritt.Pawlyk@ca.dlapiper.com;
isaac.belland@ca.dlapiper.com; Kerry.mader@live.com; sbrogers@mccarthy.ca;
lwilliams@mccarthy.ca; abowron@mccarthy.ca; sdanielisz@mccarthy.ca; Maya@chaitons.com;
Lyndac@chaitons.com; hmeredith@mccarthy.ca; tcourtis@mccarthy.ca;
patrick.shea@gowlingwlg.com; russellm@caleywray.com; evan.snyder@paliareroland.com;
alisoncoville480@gmail.com; steven.mackinnon@bmo.com; David.Check@bmo.com;
Raza.Qureshi@bmo.com; MichaelM.Johnson@bmo.com; micahryu@mbb.ca;
VeronicaCai@mbb.ca; janetlee@mbb.ca; william@sica.ca; brian@sica.ca;
pmasic@rickettsharris.com; mwasserman@rickettsharris.com; drosenblat@osler.com;
mitch.koczerginski@mcmillan.ca; ateodorescu@blaney.com; sweisz@cozen.com;
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DLallani@cozen.com; igor.mershon@aliceandolivia.com; legal@centricbrands.com;
mkershaw@mccarthy.ca; gaplummer@mccarthy.ca; jwilson@westdellcorp.com;
DPreger@dickinsonwright.com; mclarksonmaciel@cassels.com;
imarks@alvarezandmarsal.com; ahatnay@kmlaw.ca; jharnum@kmlaw.ca; rdrake@kmlaw.ca;
ashamim@kmlaw.ca; jcurrie@mccarthy.ca; jkanji@osler.com; jiny@caleywray.com;
cmills@millerthomson.com; mlightowler@millerthomson.com; hmanis@manislaw.ca;
daniel@leyad.ca; dpereira@stradley.com; lmiller@fieldlaw.com; cj.harayda@stinson.com;
BSnyder@TigerGroup.com; cdelfino@airdberlis.com; sgraff@airdberlis.com;
Jsuess@riocan.com; rfrasca@riocan.com; matt.rossetti@adidas.com;
Edward.Gores@novascotia.ca; Patrick.Magen@revenuquebec.ca; javersa@airdberlis.com;
mlici@airdberlis.com; stephen.brown-okruhlik@mcmillan.ca; clifton.prophet@gowlingwlg.com;
patryk.sawicki@gowlingwlg.com; caroline.mallet@sisley.fr; michelle.therriault@sisley.fr;
heather.soss@sisley.fr; farah.baloo@unifor.org; blake.scott@unifor.org; jbrisebois@sotos.ca;
oantle@cooley.com; cspeckhart@cooley.com; dale.davis@cooley.com;
jkulathungam@teplitskyllp.com; cmills@millerthomson.com; jcarhart@millerthomson.com;
mtestani@intelligentaudit.com; Asad.Moten@justice.gc.ca; Walter.Kravchuk@justice.gc.ca;
JDacks@osler.com; wsisti@kpmg.ca; sagnihotri@kpmg.ca; carlpaul@kpmg.ca;
jgage@mccarthy.ca; yavitzur@reflectadvisors.com; Kourtney.Rylands@mcmillan.ca;
cris.navarro@ralphlauren.com; rowena.ricalde@ralphlauren.com;
randy.samson@ralphlauren.com; brian.fenelli@ralphlauren.com; scott.bridges@rbc.com;
csinclair@goldblattpartners.com; Elizabeth Robertson@us.crawco.com;
liannadooks@serpentinasilver.ca; Lakeio Irvin@us.crawco.com; Todd.Harris@crawco.ca;
gphoenix@LN.law; cfell@reconllp.com; gschachter@reconllp.com; cb@hllo.ca;
Louis.Frapporti@gowlingwlg.com; christoph.heinemann@gowlingwlg.com;
rory@rorymcgovernpc.com; MSinnadurai@TorontoHydro.com; TDolny@TorontoHydro.com;
sparsons@airdberlis.com; smitra@airdberlis.com; cristian.mastrangelo@aeffe.com;
jponeill@jpent.com; jpp1@rogers.com; kpietras@steinandstein.com; ELefebvre@blg.com;
AFernetbrochu@blg.com; SBarbusci@blg.com; tejash.modi@telushealth.com;
john.hnatiw@telushealth.com; pcho@weirfoulds.com; dov@charnesslaw.com;
miranda@charnesslaw.com; mark.salzberg@squirepb.com; SIrving@osler.com;
ashley.thompson@ncrvoyix.com; MFrazer@mintz.com; efan@mintz.com;
PDenroche@mintz.com; sursel@upfhlaw.ca; kensslen@upfhlaw.ca; kplunkett@airdberlis.com;
epaplawski@osler.com; kellyx@simcopak.com; stephen@simcopak.com; cfox@foxllp.ca;
anil@amanimports.com; carmstrong@goodmans.ca; info@absolutelaw.ca;
Namya.Tandon@gowlingwlg.com; abedi@lawsonlundell.com; michael.scott@fsrao.ca;
elissa.sinha@fsrao.ca; jordan.solway@fsrao.ca; kenneth.kraft@dentons.com;
roger.simard@dentons.com; anthony.rudman@dentons.com; dhaene@dentons.com;
carlo.hizon@threebvone.com; dnavmark@navmarklaw.com; sabine.haii@zuhairmurad.com;
eblain@tgplawyers.com; malnajar@mccarthy.ca; ELawler@lowenstein.com;
bnathan@lowenstein.com; bailey.nickel@smcalgary.com; ASachs@toryburch.com;
ananthan.sinnadurai@ontario.ca; noah.zucker@nortonrosefulbright.com;
elizabeth.williams@nortonrosefulbright.com; trevor.zeyl@nortonrosefulbright.com;
Jack.malcolm@abtekltd.com; cshamess@wvllp.ca; bmcradu@dickinsonwright.com;
alexandre.dube@loreal.com; Philippe.charette@loreal.com; valerie.dilena@gowlingwlg.com:
martha.savoy@gowlingwlg.com; david.evans@reiss.com; Vincent.Grell@reiss.com;
AHou@mintz.com; vivian.li@gov.mb.ca; tllam1@yahoo.ca; brett.harrison@mcmillan.ca;
Craig.Harkness@mcmillan.ca; Adam.Maerov@mcmillan.ca; ian.winchester@fiserv.com;
kodraliu@yahoo.com; vbaylis@fasken.com; aangle@torys.com; jopolsky@torys.com;
ionathan.noble@bmo.com; mmarschal@mltaikins.com; adam.rosen@ALRcounsel.com;
jim.robinson@fticonsulting.com; scott.lyall@smcalgary.com; stanvir@mccarthy.ca;
caitlin.milne@gowlingwlg.com; cameron.brunet@gowlingwlg.com; msilva@choate.com;
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rthide@choate.com; jsicco@litigate.com; cyung@litigate.com; bkolenda@litigate.com; mlerner@litigate.com; arad.mojtahedi@ca.dlapiper.com; joel.robertson-taylor@ca.dlapiper.com; linc.rogers@blakes.com; caitlin.mcintyre@blakes.com; jake.harris@blakes.com; gphoenix@loonix.com; Patricia-Castillo@g-star.com; August-Corver@g-star.com

ONTARIO SUPERIOR COURT OF JUSTICE [COMMERCIAL LIST]

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, R.S.C. 1985, c. C-36, AS AMENDED

AND IN THE MATTER OF A PLAN OF COMPROMISE OR ARRANGEMENT OF HUDSON'S BAY COMPANY ULC COMPAGNIE DE LA BAIE D'HUDSON SRI, HBC CANADA PARENT HOLDINGS INC., HBC CANADA PARENT HOLDINGS 2 INC., HBC BAY HOLDINGS I INC., HBC BAY HOLDINGS II ULC, THE BAY HOLDINGS ULC, HBC CENTERPOINT GP INC., HBC HOLDINGS GP INC., SNOSPMIS LIMITED, 2472596 ONTARIO INC., and 2472598 ONTARIO INC.

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TAB	DOCUMENT
1	Supplemental Affidavit of Weihong "Ruby" Liu, sworn July 30, 2025
1A	Exhibit "A" – Business Plan

TAB 1

Court File No. CV-25-00738613-00CL

ONTARIO SUPERIOR COURT OF JUSTICE (COMMERCIAL LIST)

IN THE MATTER OF THE *COMPANIES' CREDITORS ARRANGEMENT ACT*, R.S.C. 1985, c. C-36, AS AMENDED

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Applicants

SUPPLEMENTAL AFFIDAVIT OF WEIHONG LIU (sworn July 30, 2025)

I, WEIHONG LIU, also known as RUBY LIU, of the City of Delta, in the Province of British Columbia, MAKE OATH AND SAY AS FOLLOWS:

- 1. I am the controlling mind and beneficial owner of Ruby Liu Commercial Investments Corp. ("RLCI") and the related "Central Walk" entities. As such, I have knowledge of the information contained herein. Where that information has been based upon information from others, I have stated the source of the information and believe it to be true.
- 2. This affidavit is sworn in support of motion by the applicants (collectively, the "Applicants"; and, each, an "Applicant") for an order under section 11.3 of the *Companies'* Creditors Arrangement Act (the "CCAA") approving the assignment of twenty-five (25) leases to which one of the Applicants, Hudson's Bay Company ULC ("HBC ULC") is a party as tenant

(the "Leases"; and, each, a "Lease"), pursuant to the asset purchase agreement dated May 23, 2025 between HBC ULC and RLCI (as amended by amendments dated June 13, 2025, July 21, 2025, and July 29, 2025, to extend the outside date to accommodate the Applicant's Motion, respectively, the "APA"). As well, I am a personal guarantor of RLCI's obligations under the APA.

REASON FOR THIS SUPPLEMENTAL AFFIDAVIT

- 3. On July 29, 2025, I swore an affidavit (my "First Affidavit") that was served in these proceedings on the same day. A copy of RCLI's business plan was attached as an exhibit to my First Affidavit. Following service of the same, I realized that I had mistakenly attached the immediate prior draft of the business plan from the one delivered to Applicants on Friday, July 25, 2025.
- 4. I am filing this supplemental affidavit to correct this oversight. Attached hereto as **Exhibit**"A" is the form of the RCLI's business plan that should have been attached to my First Affidavit.

 Any reference to RCLI's "Plan" (in, and as defined in, my First Affidavit) should be taken as a reference to the business plan attached hereto as Exhibit "A".
- 5. The changes between the two documents are minimal and include:
 - (a) removal of the phrase "over 30 years" in reference to Central Walk's experience;
 - (b) different photographs on page 20;
 - (c) a new quote from me on page 31;
 - (d) removal of graphic on page 38 referencing working with the landlords to facilitate their due diligence if requested;

- (e) changes to the details of the corporate governance overview on page 41;
- (f) a change to the job title of Lei Wang on page 46; and
- (g) various punctuation, grammatical and stylistic formatting changes.
- 6. Although the differences between the two documents are not substantive, I wanted to ensure that the Court and all parties have the benefit of RLCI's business plan.

CONCLUSION

7. I swear this affidavit in support of the Applicants' motion for an order authorizing the assignment of the Leases and for no other or improper purpose.

SWORN REMOTELY at the City of

Toronto, in the Province of Ontario, before
me at the City of Markham, in the Province
of Ontario, on July 30, 2025, in accordance
with O. Reg. 431/20 Administering Oath or
Declaration Remotely.

KAM YU JANET LEE (LSO # 46929C)

VEIHONG LIU

CERTIFICATE OF TRANSLATION

I hereby certify that I am proficient in Chinese and English. I translated the foregoing affidavit in its entirety in Chinese on July 30, 2025. In my judgement, I verily believe that Weihong Liu understood the affidavit and was under no incapacity of any nature when it was sworn and commissioned.

KAM YU JANET LEE

TAB 1-A

This is Exhibit "A" referred to in the Supplemental Affidavit of Weihong Liu, sworn before me this 30^{th} day of July 2025.

A Commissioner, etc.

Ruby Liu Commercial Investment Corp. Business Plan

July 2025



Disclaimer

STRICTLY PRIVATE & CONFIDENTIAL

This document (the "Supplemental Materials") has been prepared solely for informational purposes by Ruby Liu Commercial Investment Corp. (the "Purchaser") in connection with the Purchaser's accepted asset purchase agreement (the "APA") for the proposed acquisition of certain assets of Hudson's Bay Company and its affiliates (collectively, the "Company"). These Supplemental Materials are delivered at the request of the Company to detail the Purchaser's business plan in respect of the revitalization of those former Company stores at the premises subject to the leases to be acquired under the APA under a new, branded department store.

These Supplemental Materials are delivered for informational purposes only and do not constitute an amendment to the APA or a waiver of any rights of the Purchaser under the APA. In the event of any inconsistency between these Supplemental Materials and the APA, the terms of the APA shall govern.

The information contained herein has been compiled based on information from various sources, including without limitation, by the Purchaser and the Central Walk Canada group of companies ("Central Walk"), the Purchaser's advisors and consultants, and the Company and the Company's advisors in the CCAA proceedings. Certain of the information herein includes projections, estimates or forecasts, all of which are subject to change. The Purchaser has used the best possible information in preparing the Supplemental Materials but, for greater certainty, neither the Purchaser, Central Walk, nor any of their respective affiliates, officers, directors, employees, agents, advisors, or representatives makes any representation or warranty, express or implied, in respect of any particular outcome.

Additionally, the transaction(s) contemplated by the APA has not been approved by the Court. Accordingly, the Purchaser and Central Walk, together with their advisors and consultants, have prepared these Supplemental Materials on the basis of what may reasonably expected of a party in the Purchaser's position, taking into account that Court approval is not certain and the costs and time associated with the preparation hereof.

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All amounts are denominated in Canadian dollars unless otherwise stated.

Executive Summary and Company Overview



Executive Summary

The following pages detail the business plan for the proposed lease assignment and retail revitalization initiative proposed by Ruby Liu for the former Hudson's Bay Company stores across Canada.



~1,800

Jobs created across Canada



\$375M

Committed equity capital from Ruby Liu to be invested in Canada



\$420M+

Projected 2027 annual sales generated across 25 retail stores



60+

Commitments from legacy HBC and new suppliers to supply Ruby Liu stores



\$120M

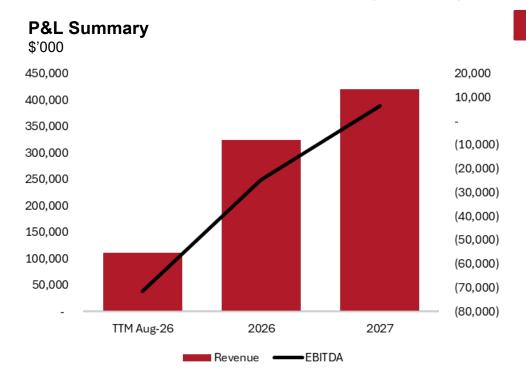
Proposed capital expenditure on renovations

The Path Forward For Canadian Department Stores

- Ruby Liu, Founder and Chairwoman of Central Walk, a leading commercial real estate firm based in Vancouver, has demonstrated continued interest and commitment to the acquisition of 25 former Hudson's Bay Company ("HBC") leases, in addition to the approved acquisition of three (3) HBC locations leased from Central Walk and the purchase of ~\$750k of furniture, fixtures, and equipment ("FF&E") from 27 HBC stores.
- The proposed acquisition will allow for the timely and efficient re-opening of stores, restoring and creating ~1,800 jobs across the country and providing a level of continuity and financial stability that is unmatched in the current Canadian retail industry.
- Operating under the new banner of 'Ruby Liu' full-line department stores, Ms. Liu and her executive team have developed an actionable strategy to preserve Canada's department store heritage while modernizing the traditional integrated department store business model.
- Ruby Liu is fully committed to assuming all leases on an "as-is, where-is" basis, including all existing lease terms, uses, and obligations¹, and intends to operate the stores as integrated department stores in a manner consistent with that of HBC, acting as the purchaser and retailer of merchandise. For absolute certainty, Ruby Liu, unless otherwise agreed upon with a landlord, will comply in all respects with the terms of the lease in each location.
- Efforts are actively underway in preparing for the re-opening of stores upon successful lease assignment, including the hiring of retail and corporate employees as well as senior retail professionals to join the executive team, engaging the necessary contractors for leasehold improvements, and finalizing the merchandising and product mix strategy. In addition, Ruby Liu has consulted with key HBC employees to ensure all core operational areas have been considered and are addressed.
- The advancement of these initiatives, in addition to the comprehensive strategic, financial, and operational framework developed by Ruby Liu and presented herein, will allow the continued impacts of the HBC closures on landlords, suppliers, and employees to be minimized going forward.
- The business plan developed by the Ruby Liu team is designed to deliver meaningful value to landlords, suppliers, employees, and local communities and represents an innovative and wellcapitalized initiative to stabilize and revitalize Canadian retail real estate and the department store business model.
- Underpinned by decades of success in the commercial real estate industry and a commitment to
 invest over \$375M of equity capital in the venture, Ms. Liu's offer represents a viable business
 strategy that will deliver renewed trust and confidence in the department store model to all
 stakeholders.

Executive Summary Cont.

In reviewing the total expected cash needs to ramp up the business and successfully launch within the targeted timeframe, Ruby Liu is committed to making an initial equity investment of \$375 million to fund the operations of the business and intends to fund incremental capital, if required.



The financial forecasting was prepared on a conservative basis, with guidance provided by members of Hudson's Bay Company, to ensure all components of department store operations have been considered. Ruby Liu plans to hire many former HBC employees to ramp up the new business.

Key Financial Highlights



\$120M

Store renovation budget



\$6.5M

Projected EBITDA in 2027



\$40M+

In annual rent, CAM, and property tax payments



\$135M

Projected peak inventory from local and foreign suppliers

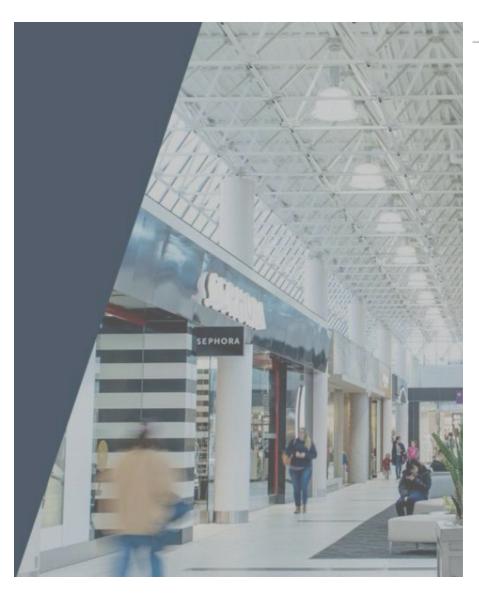


\$31M

Minimum cash buffer

Central Walk and Ms. Ruby Liu

Central Walk, led by Ms. Ruby Liu, is a prominent international real estate investment group with deep expertise in retail revitalization and a proven track record of success in owning and managing large retail assets.



Central Walk

- Central Walk has been involved in the Canadian real estate sector since 2019 and has extensive experience in the retail property industry globally, particularly in acquiring, developing, and restructuring projects. The company focuses on enhancing property value and performance through successful project revitalization.
- Central Walk owns and manages a premier portfolio of retail assets located in British Columbia, and has **expertise in navigating challenging market conditions and unique situations**, including the turnaround of Tsawwassen Mills, which resulted in increased annual foot traffic of 2 million and an increase in sales of 15% after 3 years.
- Ruby Liu is supported by a dedicated management team with decades of experience and expertise in managing and owning commercial real estate across the Canadian and Asian markets, developing a strong understanding of consumers and local market dynamics.

Ruby Liu

- Ruby Liu is an accomplished international retail developer and the Founder and Chairwoman of Central Walk.
- An internationally-respected leader in the commercial real estate industry, Ruby has over 30 years of experience and a strong track record of driving retail investment enterprises towards high-yield growth. With decades of experience and demonstrated operational success, she has built a distinguished career as an entrepreneur, investor, developer, and philanthropist.
- Ruby Liu's success in **transforming large, underutilized retail assets** through Central Walk Group demonstrates her operational capability and **long-term commitment to the Canadian retail industry**, with notable revitalizations including Tsawwassen Mills in British Columbia and multiple mixed-use commercial hubs in China.
- Through Ms. Liu's operational expertise, creative leadership, and capital strength, Central Walk has invested more than \$750M into Canadian retail properties since 2019.

Central Walk's Existing Portfolio

Over the past decade, Central Walk has invested more than \$750M in British Columbia-based commercial and recreational real estate assets and today employs over 120 employees across Canada.

Tsawwassen Mills (Delta, BC)



1.2M sq.ft. 200+ stores & services Largest indoor outlet shopping centre in BC

Mall Overview:

- Tsawwassen Mills is a shopping mall that features 1.2M square feet of retail space.
- The mall has ~200 retailers including Bass Pro Shops, H&M, Aritzia, Nike Factory Store, Winners, and Marshalls.

Mayfair Shopping Centre (Victoria, BC)



~520k sq.ft.

4.1M visitors annually 120+ stores & services Highest sales / sq.ft. in Victoria

Mall Overview

- Mayfair Shopping Centre is a shopping mall that features over 500K square feet of retail space.
- The mall features over 120 retailers including Sport Check, Indigo, Sephora, Aritzia, and Lululemon.

Woodgrove Centre (Nanaimo, BC)

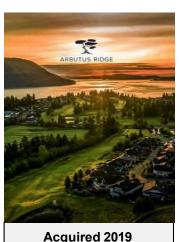


748K sq.ft. 140+ stores & services 5.6M visitors annually

Mall Overview:

- Woodgrove Centre is the largest shopping mall on Vancouver Island with ~750K square feet of retail space.
- The mall features over 140 retailers including Winners, Sport Check, Chapters, and Walmart.

Arbutus Ridge Golf Club (Vancouver, BC)



6,152 yards

☆☆☆☆ by Golf Digest

Award Winning

- Located in Cobble Hill, a 25-minute drive from the outskirts of Victoria.
- 18-hole golf course rated Best Destination Golf Course in British Columbia by Golf Nerve Magazine and One of Canada's Ten Best Courses for Your Money by WestJet.
- Received a Sustainability Award from Tourism Vancouver Island.

Ruby Liu's Commitment to Stakeholders

Ruby Liu is committed to building and maintaining long-term, trust-based relationships with all stakeholders including landlords, employees, and suppliers.

Commitment to Landlords

Commitment to Other Stakeholders

- Ruby Liu stores will assume all lease obligations on an "asis, where-is" basis¹, without seeking modifications to existing lease terms. Ruby Liu understands the importance of lease compliance and is prepared to honour all clauses, cotenancy provisions, and use restrictions as outlined in existing documents.
- Ruby Liu is committed to ensuring landlord confidence. Beyond the initial commitment of \$375M to fund renovations, inventory purchases, and other operations to achieve the reopening of stores, Ruby Liu will provide ongoing support to the venture through additional capital if required.
- Ruby Liu is committed to investing significant capital resources in store build-outs and renovations that will revitalize and upgrade the existing stores, with a current expected budget of ~\$120M.
- All leasehold improvements and store renovation plans will be in compliance with the applicable Hudson's Bay Company leases and will uphold the integrity of each property's tenant mix and zoning strategy.

Ruby Liu stores will **drive economic revitalization** across Ontario, British Columbia, and Alberta, **creating ~1,800 jobs within department store operations and leadership roles**, with priority placed on rehiring previous HBC employees impacted by store closures.

- Building strong supplier relationships is of upmost importance for Ruby Liu, with **over 60 suppliers already engaged** to supply merchandise. In addition, Ruby Liu is in active negotiations with new suppliers across a full assortment of product categories, with a **focus on highlighting Canadianowned and locally sourced products**.
- As anchor tenants in shopping centres across Canada, Ruby Liu department stores will **drive excitement and increased foot traffic in the shopping centres**, stimulating the entire mall ecosystem while providing long-term stability to landlords.
 - In addition to the economic benefits to stakeholders, including both retail and supplier job creation, Ruby Liu will provide a level of committed financial capital seldom observed in retail ventures.

Merchandising and Operations



Supply Chain Overview

Ruby Liu intends to leverage relationships with former HBC suppliers and create new supplier partnerships to source a quality product offering across a range of categories including fashion, beauty, accessories, and furniture.

Supplier Build-Out Progress

- Ruby Liu is actively engaged in building a robust and diverse mix of suppliers to source products, including both previous HBC suppliers as well as new brand partners from Canada and internationally.
- Discussions and negotiations with suppliers across all major product categories, including apparel, accessories, home furnishings, beauty, and jewelry, are underway and continue to progress daily.
- To date, the Ruby Liu team has received signed expressions of interest from over 60 suppliers. These suppliers include leading Canadian and global
 fashion, wellness, home, and lifestyle brands, demonstrating the wide-ranging support and excitement from suppliers to supply the Ruby Liu department
 stores.
- In addition, Ruby Liu team has been in contact with and is engaged in ongoing discussions with a broad range of suppliers spanning Canadianowned and international brands.
- The curated set of brands and products will provide a modern product assortment to keep customers engaged and returning, including **featuring on-trend products and brands**.
- Following the assignment of leases, Ruby Liu will be positioned and capitalized to secure formal supplier commitments and issue purchase orders immediately to ensure timely delivery of inventory in advance of store openings.

Supplier Support

- The Ruby Liu team will provide ongoing branding, marketing, and operational support to supplier partners, reinforcing a shared commitment to retail excellence and success for all parties.
- By fostering mutual success and partnership, suppliers are able to work collaboratively with Ruby Liu and become increasingly agile in understanding and responding to customer demands and feedback. As a result, suppliers can adapt their merchandising mix and quantities more efficiently and benefit from understanding sales trends in local markets or individual stores.

Featured Suppliers and Brands

- The following is a sample of suppliers and brands that may be featured in Ruby Liu department stores and have signed letters of intent:
 - Richline Group
 - Safilo
 - Conair

- Better Living
- Effy Jewelry
- Home Quarters Furnishings
- Bellini Modern Living
- Fheny
- GoldenHome

Merchandising – Strategic Product Mix

Ruby Liu stores will feature a diverse mix of quality products that have been carefully curated to cater to customers, and will utilize local suppliers, partners, and on-hand inventory located domestically to meet initial store opening timelines.

Merchandising & Procurement Strategy

- The Ruby Liu merchandising strategy is built around providing customers with a curated product mix and is designed to ensure efficient merchandising capabilities and supply chain continuity.
- Ruby Liu stores will appeal to an audience across all ages and demographics, with a broad range of product categories in accordance with industry standards in each applicable market including:

Men's & Women's Apparel Jewelry Hair & Home Appliances

Travel & Luggage Home Furnishings Eyewear & Accessories

Cosmetics & Skincare Footwear Handbags & Leather Goods

- Specific brand and product mixes will be tailored to individual stores and regions, with considerations made to ensure all products and categories comply with lease requirements.
- As the Ruby Liu team continues to build out its merchandising and procurement network, a critical priority is ensuring that inventory can be secured in advance of the initial wave of store openings, which are set to occur ~6 months from the approval of lease assignments.
- Upon receiving the lease assignments, Ruby Liu will proceed to begin issuing purchase orders for products from discussions to date, suppliers have indicated fulfillment timelines ranging from one (1) to six (6) months based on a range of factors including current inventory on hand, location of inventory, and lead times for domestic and/or international production and freight.
- Given the expedited timelines, **priority will be placed on sourcing local products and suppliers with existing inventory on hand** to ensure sufficient merchandise is available for store openings. Over time, Ruby Liu intends on launching a range of private label products under the Ruby Liu brand, including women's apparel and children's clothing collections.
- To supplement the initial merchandising mix and provide supplier onboarding and brand integration, Ruby Liu will look to partner with retail agents and advisors, as necessary.
- Ruby Liu has sufficient capital to address any suppler requirements to ensure supply is in store upon opening.

Merchandising Timeline Overview

Current Day to Lease Assignment Date: Advance supplier discussions and agreements; finalize target merchandising and category mix; plan store assortment and layout for each store.



Lease Assignment Day 0 to +2 Months: Negotiate final terms and secure supplier contracts; confirm style/SKU mix; issue purchase orders; develop and confirm plan for opening day merchandising mix.



Lease Assignment +2 Months to +6 Months: Continue submission of purchase orders; finalize visual merchandising and signage; receipt of inventory at Ruby Liu stores; stage inventory across store layout.



Lease Assignment +6 Months: Open initial wave of Ruby Liu stores.

Merchandising Partner – J2 Retail Management

In addition to reactivating previous HBC supplier relationships and developing new partnerships, Ruby Liu plans on engaging external partners with proven experience in department store supply chain and merchandising management.

J2 Retail Management

- Ruby Liu has received a proposal from J2 Retail Management and the Company is in discussions to potentially engage upon successful assignment of the leases.
- Toronto-based J2 Retail Management is prepared to support supplier onboarding and brand integration for Ruby Liu.
- With longstanding access to many of the brands formerly sold in HBC locations, J2 offers comprehensive operational expertise, including category oversight, merchandising strategy, and in-store execution services.
- Through J2, Ruby Liu will have access to warehousing and logistics infrastructure to provide initial support to Ruby Liu store launches, allowing for a seamless merchandising/inventory supply integration.
- The J2 team possesses strong knowledge of the brands and products that will be featured in-store, having previously partnered with HBC in addition to experience with leading department stores and other retail chains including:
 - JCPenney
 - Kohl's
 - Holt Renfrew
- Macy's
- Dillard's
- Bloomingdale's
- With the assistance of J2, Ruby Liu's will be able to partner with wellknown brands on an expedited basis to align with the expected timeline for store openings.

The below demonstrates a sample of brands accessible through J2.

Women and Men's Fashion

- Dockers
- Diesel
- Merrell
- Caterpillar
- **Paul Smith**

- Ann Taylor Loft
- **Esprit**
- NYDJ
- A Fish Named Fred
- Robert Graham
- Buffalo BRAX

Handbags and Leather Goods

- Kate Spade
- Coach

- AllSaints
- Michael Kors

Kidswear

- Calvin Klein
- Under Armour
- **Tommy Hilfiger**
- **Nautica**

Quiksilver

Roxy

Merchandising Partner – J2 Retail Management (Con't)

J2 Retail Management is prepared to operate as an extension of the Ruby Liu team, providing guidance and execution assistance across various strategy and operational pillars.

J2 Retail Management - Operational Team Extension

- J2 Retail Management has an extensive offering of both strategic and operational capabilities, with the ability to assist with everything from store design to merchandising to human resources.
- J2 Retail Management has deep retail and department store experience and has worked with numerous globally recognized brands, including several legacy Hudson's Bay suppliers.
- The J2 team has effectively completed a wide variety of engagements, which include multi-store role outs for national retailers, renovation and rebranding projects, and store operations / merchandising engagements, making them a great partner for the Ruby Liu stores.
- Acting as an advisor and operational partner to the Ruby Liu team, J2 Retail Management can flex its services as needed and provide the necessary support to ensure successful store openings in accordance with the proposed timelines.
- J2 Retail Management is supported by a large team that has the capacity to provide execution assistance as needed, with a team that includes 600 wholesale field agents across North America, servicing 1,900+ locations.
- J2 Retail Management prides itself on its expertise in delivering accurate and timely solutions to capture market opportunities effectively and will be able to work in an expeditious manner.

Additional Operational Retail Offerings

- Buying, Planning and Allocation
- Concession & 3P Model
- Store Design & Concept
- Head Office & Organizational Structure
- Store Staffing Models
- HR & Training
- Finance & KPI Alignment
- Permitting & Store Execution
- Brand Curation

J2 Retail Management can flex its operational offerings to provide support to Ruby Liu's as needed as the stores prepare for opening.

J2 RETAIL MANAGEMENT

J2 Retail Management has confirmed that they have sufficient inventory availability to support the rollout of all 25 Ruby Liu store locations. J2 is confident in its ability to fulfil orders prior to the proposed store opening timelines. The team is prepared to arrange distribution and logistics to support the Ruby Liu team immediately upon assignment of the leases.

Technology Overview

Ruby Liu is advancing discussions with technology vendors to develop modern, integrated technology platforms and systems that will allow Ruby Liu stores to support a wide range of payment methods and enhance the overall customer experience.

Retail Payment Systems Overview

- Ruby Liu stores will have an integrated retail payment system that combines payment processing with inventory, analytics and customer relationship tools.
- The implementation of the retail payments system will be focused on ensuring a seamless customer experience.
- The Enterprise Resource Planning ("ERP"), Customer Relationship Management ("CRM"), and Point of Sale ("POS") systems will be centralized for all Ruby Liu stores and fully integrated to streamline operations and provide real-time sales and inventory tracking.
- Ruby Liu's will also utilize a Payment Service Provider ("PSP") to enable multi-currency payment processing and to ensure compliance with Canadian financial standards.
- The team has been in contact with POS, ERP, and PSP vendors, many of which are detailed in the following pages.

Logistics Technology & Systems Overview

- The Order Management System ("OMS") will provide visibility into the business's inventory and assist in managing the order lifecycle from placement to fulfilment to returns.
- As needed, a Warehouse Management System ("WMS") will be integrated with the OMS.
- Ruby Liu's will also evaluate potential Transportation Management Systems ("TMS"), which will work to streamline and optimize the process of planning and tracking the movement of goods both inbound and outbound (and between store locations).
- The Company will review potential supply chain management software options that will assist in forecasting and planning, specifically to predict demand, optimize inventory and align supply with customer demands.

Component Specifications & Recommended Vendors

POS Terminals	Touchscreen, all-in-one	Lightspeed, Square, Clover
Payment Terminals	EMV and NFC	Verifone, Ingenico
Routers	Commercial-grade	Cisco, Ruckus, Aruba
Surge Protection	Device protection	Tripp Lite, APC

Ruby Liu is currently in the process of holding further discussions with and ultimately finalizing vendor selection for its technology partners.

Potential Third-Party Vendors

The vendors listed below represent the third-party vendors that will be required for a successful store opening. The Ruby Liu team is in contact with HBC with respect to the vendors used by the legacy business.

Function	Category	Potential Vendor(s)
	Store Designers	HMCA Architecture and Design, Linhan Design and Interiors, MMC International Architects, Pacific West Architecture, Lia Engineering, WD Engineering
Real Estate & Stores	General Contractors / Construction Companies	Down McGovern Construction, Theodore Builders, Island Urban Construction, Runda Contracting, Haohan Solution
	Facilities Management (HVAC / Electrical / Maintenance)	Worksmith, Vadas Electrical Service, All 4 Electrics, Spectrum Fire Protection, BCS Cooling and Heating
	POS	Square, Lightspeed, Clover, Verifone
	ERP	SAP, Oracle, NetSuite, Microsoft Dynamics
Technology	IT Service Provider	eCommerce Canada
	Payment Processor	Stripe, Adyen, Moneris, Chase Paymentech
	Freight Forwarders / Customs Brokers	Livingston, Flexport, DHL Global Forwarding, Expeditors, Maersk, DSV
Distribution Fulfillm and 0 I spirition	WMS / OMS	Manhattan Associates, IBM
Distribution, Fulfillment & Logistics	Transportation Management	FourKites, Shipwell, Shippium, Pitney Bowes, Uber
	Forecasting and Planning	Blue Yonder
Security	Store Security / Loss Prevention	Chubb

Potential Third-Party Vendors

The vendors listed below represent the third-party vendors that will be required for a successful store opening. The Ruby Liu team is in contact with HBC with respect to the vendors used by the legacy business.

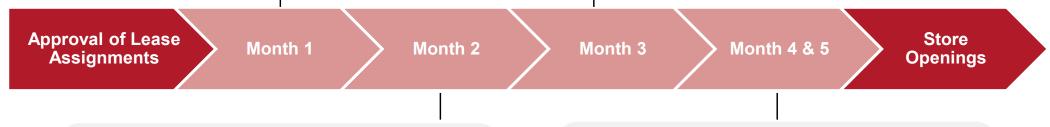
Function	Category	Potential Vendor(s)
	Payroll Provider	ADP / Ceridian
Human Resources	Benefits Provider	Manulife, SunLife, Desjardins
	Tax Advisors	KPMG
	Auditors	KPMG
	Merchant Services	ВМО
Financial	FP&A	Hyperion
	Capital Projects	Multiview
	Insurance	HUB Insurance via Lloyd's of London
	Consent Management System	Clarip, Mirakl
	Corporate Operations	Docusign, Adobe, Microsoft
Legal and Corporate	Contract Lifecycle Management	Scout
	Environmental	Blue Box Pro, Greenspace
	Data Storage Management	Snowflake, Iron Mountain

Timeline and Milestones

To ensure transparency and build confidence for all stakeholders, Ruby Liu has developed a timeline outlining the key milestones between the approval of lease assignments and store re-openings. The below illustrates key milestones for the opening of the Standard and Platinum stores. Flagship stores will follow an extended timeline.

- Begin renovations and leasehold improvements (subject to receipt of applicable permits and approvals).
- Initiate purchase orders for inventory ramp-up.
- Complete hiring of the executive team and store managers.
- Submit renovation design packages to landlords.
- Submit permit applications and commence renovations.

- · Launch marketing campaigns.
- Store-level hiring and payroll ramp-up, supported by job fairs and supplier events.
- Continue inventory ramp-up, as well as renovation and leasehold improvements.



- Initiate implementation of technology systems.
- Store-level hiring and payroll ramp-up, supported by job fairs and supplier events.
- Continue inventory ramp-up, as well as renovation and leasehold improvements.

- Execute store merchandising and final preparations in advance of store openings.
- · Complete renovations and leasehold improvements.
- Complete staff recruitment and onboarding process.

People and Human Resources



The Ruby Liu Team

The Ruby Liu team will be comprised of Central Walk leadership, legacy HBC talent, and external talent with deep retail experience. The team is focused on talent acquisition in key functions including operations, merchandising, HR, finance, and store level employees.

Executive and Store Level Team Foundation

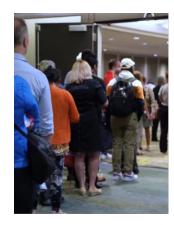
1,100Resumes Submitted

300First Round Interviews
Completed

2Job Fairs



- Ms. Liu is in the process of assembling a complete executive team covering all core leadership functions, including finance, operations, merchandising, and human resources. To support the Central walk team, Ruby Liu is in active discussions with senior retail professionals, including former HBC leadership, to join the executive team and intends to formalize employment agreements upon approval of the lease assignment. These leaders will be supported by employees from both the existing Central Walk network as well as legacy HBC talent.
- To date, several members of HBC's leadership team have made commitments to join the Ruby Liu team, including Mithun Sinharoy, Franco Perugini, Lei Wang, and Lou Ampas, in addition to nine (9) Hudson's Bay store managers and two (2) regional managers. Each former HBC member brings 10–20+ years of operational experience and expertise in their respective functional areas, providing the continuity and institutional knowledge necessary for the efficient mobilizing and reopening of stores.
- Over 1,100 resumes, including 700 from current and former HBC employees, have already been received, reflecting strong interest in joining the Ruby Liu department stores. More than 300 first round interviews have been completed, including Senior Vice President candidates. As part of a coordinated transition, Ms. Liu will work with key stakeholders to establish a formal employment application process, with an estimated staffing need of 1,800 employees across the 25 integrated department stores.
- On July 19, 2025, Ruby Liu held a Job & Vendor Event in Toronto for both interested employees and suppliers to meet the Ruby Liu team. In total, 125 job applicants attended the event with ~100 being former HBC employees. Additionally, over 25 suppliers attended the event and are in discussions with the Ruby Liu team. A second event is scheduled for July 26, 2025.







Ruby Liu Management Team

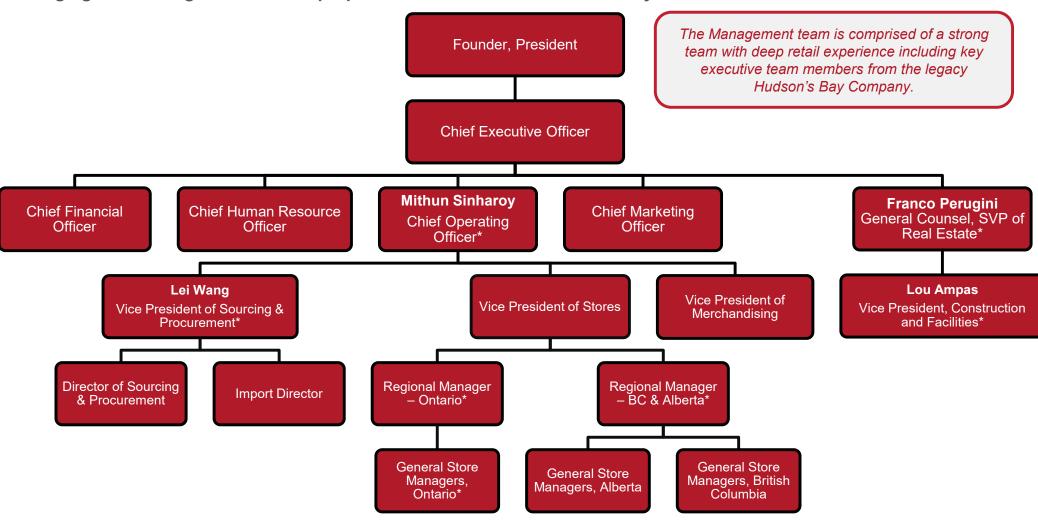
The Ruby Liu management team will integrate leadership from the Central Walk team with an experienced set of retail executives and experts, including key members of HBC management, and managed under the strategic direction of Ruby Liu.

Management Team ¹	
Ruby Liu Founder	 Over 30 years of experience in the commercial real estate industry, including but not limited to large-scale urban commercial development, development of mixed-use shopping centres, etc.
i danaei	 Since transitioning to Canada, Ruby has successfully led Central Walk in acquiring three major shopping centres in BC in 2020, overcoming the challenges posed by the global pandemic.
	 Will be responsible for overseeing critical investment decisions and strategic direction.
Linda Qin Chief Executive Officer	 15 years of Canadian real estate sales experience; extensive business management experience gained from working for UPS, ExxonMobil, and Macdonald Realty.
	 Will be responsible for the overall strategic direction and management.
Mithun Sinharoy Chief Operating Officer	 Over two (2) decades of supply chain management, operations, fulfillment, and logistics experience including eight (8) years at Hudson's Bay, including three (3) years as Senior Vice President of Supply Chain and Logistics at Hudson's Bay where he transformed the company's supply chain into a best in-class operation.
	 Will be responsible for leading the build-out of the operations, supply chain, and distribution network for all 25 department stores.
Franco Perugini General Counsel, Senior	 Over 25 years of General Counsel experience at department store retailers, including nine (9) years at Hudson's Bay and 18 at Sears Canada.
Vice President of Real Estate	 Will be responsible for overseeing the real estate and legal functions of Ruby Liu stores, including all aspects of the lease assignment and store renovation process.
Lou Ampas VP Construction and Facilities	 Nearly 30 years of experience in construction and architecture, including seven (7) years at Hudson's Bay. Previously led the construction team, overseeing on-site execution of store construction ensuring all fixtures, finishes and structural elements were executed at a high quality and in a timely fashion.
	 Will be responsible for leading the new store construction and ongoing facilities management at the Ruby Lui stores.
Michael Zhang Chief Marketing Officer	 Decades of experience driving revenue growth through specialty leasing, strategic brand partnerships, and community initiatives; extensive senior leadership experience in launching and managing major commercial and marketing projects.
	 Will be responsible for overseeing and driving the marketing strategy and implementing campaigns across various channels.
Mae Wang	 Decades of human resources experience including as CHRO at Central Walk; oversees all HR functions across the portfolio.
Chief HR Officer	 Will be responsible for overseeing all aspects of HR management and industrial relations policies.

¹The build-out of the Ruby Liu management team continues to progress in an expedited manner, and ongoing discussions are occurring to further fill out leadership positions. As such, the roles and responsibilities noted herein may change and evolve to align with the strategic and operational needs of the business.

Organizational Chart – Management Team

The Ruby Liu stores will be led by a dedicated execution team with decades of experience and proven expertise in managing and owning retail-focused properties in Canada and internationally.



*Identifies roles that have been filled by legacy HBC employees.

Key Function Responsibilities

The below summarizes the roles and responsibilities of the essential departments across the retail organization, including cross-functional collaboration which support seamless retail execution.

Responsibilities by Function

Real Estate and Store Facilities

- Maximizing the value of the real estate through i) analyzing market trends and customer demographics to identify
 optimal store locations and ii) aligning real estate strategy with brand positioning and business goals.
- Handling all aspects of lease administration, including rent, property taxes and landlord issues as well as i) negotiating lease terms, renewals, rent reductions and exit strategies; ii) managing lease documentation, critical dates and compliance; and iii) maintaining strong relationships with landlords and property owners.
- Overseeing real estate risk management including insurance and claims administration.
- Managing construction and facilities management which includes i) partnering with design, construction and facilities vendors for store builds, renovations and expansions; ii) ensuring real estate timelines align with project milestones and budgets; and iii) supporting zoning, permits and regulatory compliance.

Supply Chain and Logistics

- Developing the supply chain strategy and network design, building the supply chain model to support direct-to-store while optimizing for speed-to-market and flexibility.
- Determining the optimal distribution strategy and whether to use in-house vs. third-party logistics (3PLs).
- Selecting the technology and systems required for supply chain operations, including WMS, TMS, ERP, OMS, demand planning, and inventory management as well as managing tech stack integrations.
- Managing inventory and planning supply, ensuring optimal inventory levels by location and channel.
 Overseeing replenishment cycles and safety stock.
- Sourcing and managing supplier relationships including negotiating contracts, pricing, and lead times while ensuring supplier performance and compliance.
- Supervising the logistics and transportations teams including third-party vendors engaged middle-mile, inbound, or reverse logistics.

Human Resources

- Providing oversight to the entire employee lifecycle including recruiting, onboarding, talent management, communications (offers, performance reports, termination letters), and health and safety.
- Managing employee compensation including total rewards (compensation models / benefits), HRIS, and payroll.
- Developing the HR strategy, including the creation and upholding core values, organizational design of the store and head office teams, workforce planning strategy, policy and programs, and HR operations.

Key Function Responsibilities (Con't)

The below summarizes the roles and responsibilities of the essential departments across the retail organization, including cross-functional collaboration which support seamless retail execution.

Responsibilities by Function		
Finance	 Preparing all financial planning and analysis driving the Company's financial strategy and decision making including, budgeting, forecasting, financial reporting and analysis, strategic long-term planning, performance monitoring, and capital expenditure planning. Managing the financial accounting team including general accounting, financial reporting, merchandise account, capital accounting. Providing transactional support relating to financial shared services including sales audit, bankcard admin, accounts payable. Oversees the company's cash flow, banking relationships and liquidity as well as all aspects relating to treasury and banking. Ensures accurate and timely compensation for all employees, managing wage calculations, tax withholdings and compliance with employment and labour payroll regulations across the various retail locations. 	
Legal	 Managing all corporate legal matters including contract management, marketing & advertising compliance, procurement & facilities contracts. Ensuring regulatory compliance across all aspects relating to consumer protection, privacy & data protection, accessibility & human rights, environmental & ESG compliance. Providing litigation and dispute management including risk management, employment and labour law, real estate and leasing and intellectual property. Overseeing corporate governance and ethics. 	

Retail Stores and Strategy



The New Department Store: Ruby Liu

The Ruby Liu store represents a reimagining of the traditional department store and will utilize a highly curated, multidimensional merchandise mix to create a complementary and differentiated experience for all customers.

Strategic Vision and Differentiation

- Ruby Liu stores will be a lifestyle focused department store with
 widely desirable brands, operating in a manner consistent to HBC with
 an elevated product mix.
- Ruby's vision is to transform the former HBC department stores into exquisitely designed spaces that complement and uplift the retail mix of existing shopping centres with intuitive layouts, experiential shopping offerings, and a dynamic array of brands that will boost visitation, time in store, and repeat visits.



- Ruby Liu will focus on providing the customer a unique department store and retail shopping experience that reflects the way modern consumers live and shop.
- Ruby Liu meets this demand by offering a blend of leading retail brands, local suppliers, and rotating on-trend products in an immersive store environment.

Ruby Liu stores will be lifestyle destinations with a brand presence unique to the current retail industry, building a joyful, quality lifestyle together with Ruby Liu. By repositioning retail properties located in premier and strategic locations via three (3) unique department store formats, Ruby Liu will serve customers who are looking for an elevated shopping experience.

Store Formats

- Ruby Liu stores will be multi-format destinations, with stores categorized into three (3) unique formats: Flagship, Platinum, and Standard.
- This strategy allows Ruby Liu to serve families, newcomers, Gen Z, aspirational shoppers, and all other shoppers under one unified brand, offering flexibility to different spending levels while maintaining a strategic mix of established brands across all store formats.

Flagship Stores

- Flagship stores represent the largest and most immersive expressions of the Ruby Liu brand. These locations will serve as regional destination anchors in high-traffic malls and will feature luxury décor and visually compelling designs such as botanical displays.
 - Planned Flagship Stores

150k+ sq. ft.

Average store size

Estimated Renovation Timeline: 12 months¹

7

Planned Platinum Stores

100k-150k sq. ft. Average store size

Platinum Stores

- Elevated full-line formats offering the complete Ruby Liu merchandising mix focused on mid-to high end brands. These stores are designed for major regional malls with established foot traffic and strong local demographics targeting customers in the city.
- Estimated Renovation Timeline: 6 months¹

Standard Stores

 Efficient, community-driven department stores offering the core Ruby Liu assortment of prominent brands. These stores are optimized for rapid activation in markets that do not require extensive capital reconfiguration.

Estimated Renovation Timeline: 6 months¹

Planned Standard Stores

85k-110k sq. ft. Average store size

¹Subject to receipt of applicable permits and approvals.

An Improved Retail Experience

Ruby Liu stores will revitalize the department store experience, attracting customers to an immersive and unique shopping experience and destination all in one. The Ruby Liu team brings a successful track record of implementing retail locations by anticipating and responding to consumer trends across market segments.

1 Revitalized Retail Spaces

- Immersive Design: Beautifully designed spaces that blend tech-enhancements with interactive design creating engaging retail locations resulting in positive customer shopping experiences.
- Optimized Space Utilization: Thoughtful store layouts that allow for expanded product lines and curated experiences without increasing footprint.
- Improved Flow and Navigation: Strategically designed layout reduces congestion, guiding customers seamlessly through key areas and increasing exposure to high-margin zones.

2 Premier Brand Offerings

- Best In Class Brand Offerings: Leveraging Canadian brands and introducing global brands to deliver dynamic premier in store retail offerings comprising of clothing, footwear, handbags, cosmetics, skincare, accessories, home and pet.
- **Tailored Selections:** Flagship store locations will undergo major renovations and feature a comprehensive range of retail offerings. The standard stores will offer a selection of offerings tailored to the local demographic.

3 Building Store-Level Traffic

- **High-Frequency Engagement:** Focused on driving consistent traffic with an exceptional shopping experience and exclusive product offerings, such as pop-ups and the distribution of highly sought after products.
- Amplify Consumer Reach: Maximize visibility through a dynamic promotional mix, leveraging social media and short-form video content, endorsements from key influencers, and other marketing channels to generate excitement and broaden the consumer demographic.

4 Digital Commerce & Omnichannel Integration

- Cross-Channel Integration: While the Ruby Liu department store model is anchored by in-store experiences, digital commerce features will support customer engagement and operational efficiency, enabling services such as click-and-collect, appointment booking with in-store stylists, and product reservations.
- **Ruby Rewards:** A loyalty app will be launched as part of the "Ruby Rewards" program, offering customers access to exclusive perks, real-time promotions, event invitations, and personalized content.

Driving Foot Traffic to Retail Spaces

A defining feature of the Ruby Liu department store model is creating a preferred destination for customers through fresh, innovative, and dynamic retail elements which will drive an increased and sustainable inflow of foot traffic.

Creating a World-Class Customer Experience

- The former HBC department stores will be transformed with the modern concept planned for Ruby Liu stores.
- A focus on increasing foot traffic, both to the Ruby Liu department stores and the overall malls will provide increased value to all stakeholders and herald in a new era of possibilities with the relaunch of Ruby Liu as an anchor tenant.
- To re-establish and increase foot traffic to the department stores, the Ruby Liu team is targeting the following key areas:



Showcasing Desirable Brands: Ruby Liu stores will feature innovative and constantly evolving elements to highlight sought-after brands and products, leveraging opportunities such as pop-up stores, brand collaborations, and thematic brand displays and spaces.



Customer Flow: Stores will be optimized to draw in and retain customers by taking them on a journey every time they enter a store. Design elements such as entryways that feature community art and showpieces, dynamic atriums, and interactive displays will be interspersed across all Ruby Liu locations.



Attractive & Versatile Spaces: Well-designed stores featuring hand picked décor will serve as a backdrop for social media engagement, community gathering, and customer exploration.



Events Calendar: Regularly scheduled engaging events that cater to all ages will provide customers with new and exciting experiences.



Ruby Liu stores will be thoughtfully designed to attract customers of diverse audiences.



The stores will feature an exceptional portfolio of exclusive and high-demand brands.

Supplementing the cutting-edge design and layout elements of the Ruby Liu stores is a **comprehensive marketing plan that is designed to reach a broad range of consumers** through a mix of media and advertising channels including:

- Leveraging social media influencers to promote Ruby Liu through curated content, templates, filters, and collaboration opportunities, featuring short-form videos that feature customers' in-store experience.
- Space will be designed to accommodate gatherings to draw content creation and media onsite, such as themed displays, pop-ups, and celebrity or online influencer showcases.





















Store Renovations & Leasehold Improvements

The store renovations strategy and timing will vary based on the proposed store formats, with Flagship stores undergoing ~12 months of renovations and Standard / Platinum stores undergoing ~6 months of renovations.

Renovation Strategy

- Ruby Liu will work closely with landlords to obtain the required plan approvals for store renovations, where needed.
- **~\$120M** has been allocated for store improvements including physical upgrades, lighting, signage, flooring, HVAC, accessibility and technology systems.
- The renovation upgrades will **enhance shopping experience** and address deferred maintenance at legacy locations.
- In the event additional capital is required above the initial commitment amount, further equity support is available from Ruby Liu to support the business and address any unforeseen costs or delays.



~\$120M Store Improvement Budget

Experienced Real Estate Team

- A dedicated team of employees is in place to manage renovation approvals and construction matters, and discussions are ongoing with several store designers who will be tasked with executing the vision of the stores.
- The real estate team, led by Franco Perugini and Lou Ampas, has over 50 years of combined relevant experience. The team will work with key contractors and service providers to ensure seamless execution of the store renovations.
- It is anticipated that 4 designers and 10 contractors will be required to execute renovations in all the stores on the proposed timelines.
- Build-out costs have been assessed and validated by experienced retail development consultants. These figures reflect the necessary capital investment to modernize legacy HBC store interiors including cosmetic upgrades, integrating new technology infrastructure and back-end systems, and constructing distinct experiential brand zones aligned with Ruby Liu's retail concept.

~12 Months¹

Flagship Store Renovation Timeline

~6 Months¹

Standard and Platinum Store Renovation Timeline



Strategic Plan – Key Success Drivers

The Ruby Liu team is focused on advancing the key drivers that will ensure all stores are launch ready as soon as possible and that the expectations and requirements of all stakeholders, from landlords to customers, are addressed.

1

Building an Experienced Management and Retail Store Team

• The Ruby Liu management team has deep real estate and retail experience, with success managing and growing multiple businesses across Canada and internationally. The Ruby Liu team will be supplemented by leveraging a talented team of management and retail store employees, including returning HBC employees with deep retail operations experience.

2

Establishing Trust with Landlord Partners

• Ruby Liu stores will be designed and operated under the terms and conditions of the existing lease agreements and within the existing department store format. The re-opening of stores will be done in an efficient manner following leasehold improvements and renovations, which will be completed as agreed upon in consultation with landlords.

3

Maintaining and Expanding Supplier Relationships

• The Ruby Liu team is actively engaged in building a robust merchandising network and expanding the portfolio of both existing HBC suppliers and new suppliers to bring a high-quality assortment of strong, recognized brands into store locations from Day 1.

4

Finalizing Operational Readiness

• The Ruby Liu team continues to build retail and management expertise and are fully engaged on execution across all key functions, from supply chain to store operations to information systems, ensuring a timely and seamless re-launch of stores.

5

Demonstrating Capital Commitment

• Ms. Liu has dedicated \$375M of equity capital to the Ruby Liu business; upon approval of the lease assignment, capital deployment will accelerate to ramp-up renovations, inventory, staffing, and operations activities. In addition, Ruby Liu has committed to maintaining all rent payments to landlords in the period leading up to store openings, including during periods of renovations.



Returning Excitement to the Department Store Business Model

• For years, customers have been seeking a better department store shopping experience, one that integrates modern store layouts and designs with a well-curated and comprehensive product assortment. With forward-looking products and modern stores that will serve as anchor tenants in premier shopping destinations across Canada, Ruby Liu stores will deliver a retail destination that is exactly what today's customers are looking for.

Store Concept Renderings

The below demonstrates the contemporary shopping experience that will welcome customers at Ruby Liu stores, with an exciting and refreshed take on the traditional department store look.

"Canadian consumers deserve more than sameness. We want to be part of their communities, to serve families and build something meaningful together."

"This isn't just retail — it's about creating a joyful lifestyle rooted in culture and connection."

- Ruby Liu







Illustrative Floor Plan

Below demonstrates a sample mark-up of a floor plan for a two-floor retail location demonstrating where each of the primary departments are located, including menswear, womenswear, handbags, shoes, accessories, home, jewelry, and luggage.



Marketing and Brand Identity



Brand Identity

The Ruby Liu brand is a symbol of modern Canadian retail – inclusive, experiential, and emotionally engaging. Its identity reflects a fusion of culture, empowerment, and lifestyle, setting it apart from traditional department store models.

Ruby Liu Brand: 'Ruby Liu' is the public-facing brand name, designed to represent a gathering of experiences, voices, and styles under one unified retail vision. It conveys collaboration, personalization, and the spirit of community commerce.

Logo and Visual Language: The logo features a refined red gemstone, symbolizing passion, resilience, and clarity, paired with modern typography. Red is the primary colour, chosen for its cultural symbolism of strength and luck, while the gem's facets represent the multi-dimensional lives of the diverse customer base.

Brand Messaging and Tone: Ruby Liu's messaging emphasizes discovery, identity, and everyday luxury. The tone is confident, empowering, and warm, inviting all visitors to feel welcome and celebrated.

Consistent Design Language: All store locations and renovation frameworks will follow a unified design system to maintain brand integrity while allowing local adaptation.

Brand Architecture and Tiering Strategy: The Ruby Liu brand strategy is designed around a tiered model that includes aspirational, accessible, and luxury offerings. This approach allows the stores to serve a broad customer base while elevating the overall brand perception. By balancing inclusivity with aspiration, Ruby Liu can cater to families, trendsetters, and high-net-worth shoppers under one roof.

Merchandising: Ruby Liu's team is in active discussions with leading global and Canadian fashion, wellness, home, and lifestyle brands, as well as with retail services consultants with expertise in inventory curation and supply. These future-focused partnerships align with the company's vision of blending prestige and relevance, enabling an evolving retail mix that can respond to shifting consumer trends and opportunities.







Target Market and Customer Personas

Ruby Liu's targets a diverse and evolving Canadian consumer base, emphasizing cultural inclusion, emotional resonance and multi-generational appeal.



Primary Segments

- Value-Conscious Families: Typically aged 30–55, often with children, these shoppers prioritize convenience, affordability, and a full-service environment. They are drawn to destinations that provide an enjoyable shopping experience that includes a one-stop shop for a variety of products.
- **Urban Millennials and Gen Z:** Aged 30 and under, this segment seeks experiential retail, cultural relevance, and strong visual/social content. They respond well to interactive zones, pop-ups, niche products, and brands aligned with identity and storytelling.
- Cultural Explorers and Newcomers: Often first or second-generation Canadians who are motivated by inclusion, heritage, and community. They appreciate global-to-local curation, product diversity, and family-friendly environments that reflect multicultural values.
- Pet Owners and Young Families: This includes a growing number of urban dwellers who consider pets as family.

Demographically, the stores will primarily serve customers aged 18–65+, with a focus on middle-income urban and suburban households.



Secondary Segments

- **Empty Nesters and Seniors:** Aged 60+, they are often underserved in modern retail formats. Ruby Liu department stores offer convenience and comfort to this demographic.
- Creatives and Collectors: A niche audience drawn to art toys, anime merchandise, capsule machines, and locally made items. This segment contributes to the store's cultural vitality and brings frequent visits through novelty-driven consumption.
- **Small Business Owners and Local Suppliers:** As both partners and customers, this group is engaged through supplier booths and co-branded activations. Their participation drives authenticity, loyalty, and a sense of community ownership.

Ruby Liu stores are designed to appeal to consumers across income tiers and cultural backgrounds.

Marketing Strategy

Ruby Liu's go-to-market strategy is a multi-channel, phased approach designed to build awareness, generate excitement, and drive sustained traffic across its store network. The strategy is designed to reflect Ruby Liu's community-centric values, multicultural sensitivity, and immersive lifestyle positioning.

Marketing Channels

- Digital: Website, social media campaigns, influencer partnerships, and paid media
- Local: Street teams, cultural festivals, partnerships with local organizations
- In-Centre: Banners, pop-ups, teaser experiences
- Public Relations: Press releases, business features, executive interviews.
- Influencer: Ruby Liu will develop customer engagement by building out influencer marketing and collaborations.

Campaign Phases

- Pre-Launch (Day 0–120): Teaser content, brand storytelling, vendor previews
- Launch (Day 120–180): Grand opening events, influencer coverage, social media livestreams
- Post-Launch (Ongoing): Monthly programming, loyalty initiatives, supplier rotation marketing

Marketing Budget Allocation

• Initial marketing investment will represent approximately \$10M in the first year, with an agile model to reallocate funds toward the most effective channels based on performance analytics.

Ruby Rewards Loyalty Program

- The "Ruby Rewards" program will launch concurrently with the initial wave of store openings and is designed to be a scalable and localized loyalty program, incentivizing repeat visits, customer referrals, and multi-category purchases.
- The program will be digitally integrated with in-store POS system and customer profiles offering:
- A points-based system with redemptions for products, events, and exclusive experiences;
- Tiered benefits such as early access to pop-ups, discounts and VIP invites;
- iii. Mobile integration for digital wallets, birthday perks and real-time offers; and
- iv. Geolocation-enabled offers will allow stores to push location-specific and demographic-specific promotions.
- A loyalty app will be developed as part of the "Ruby Rewards" program, offering customers access to exclusive perks, real-time promotions, event invitations, and personalized content.

Financial Overview



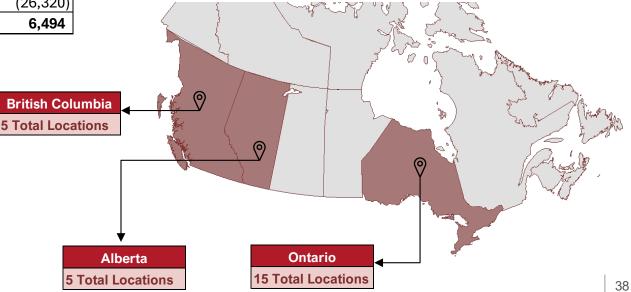
Financial Overview

Ruby Liu's financial strategy has been developed using a fully integrated operating model that incorporates historical data from the Hudson's Bay Company and one-time implementation costs to stand up the business.

Income Statement			
	4 Months		
\$'000	Ended Dec-25	2026	2027
Sales	-	324,646	420,055
Other Revenue	-	1,430	2,000
Total Sales	-	326,076	422,055
Cost of Goods Sold	-	(195,032)	(247,080)
Gross Profit	-	131,045	174,975
Gross Margin	0.0%	40.2%	41.5%
Store Payroll	(2,466)	(52,639)	(66,018)
Occupancy	(14,883)	(49,652)	(51,855)
Credit Card Processing	-	(4,078)	(5,293)
Other Costs	-	(20,042)	(18,995)
Total Store Costs	(17,349)	(126,411)	(142, 161)
Store Contribution	(17,349)	4,634	32,814
Corporate SG&A	(9,483)	(29,333)	(26,320)
EBITDA	(26,833)	(24,699)	6,494

Forecast Methodology

- The financial forecast reflects income projections based on current lease acquisition timelines, supplier commitments, and store-level operating assumptions.
- The forecast is grounded by historical Hudson's Bay Company performance, and has been reviewed by HBC finance, logistics, real estate and legal functions to ensure all areas of the retail business have been captured.
- The forecast assumes leases are acquired in September 2025, and renovations will take 6-12 months based on the store format.
- Rent, CAM and property taxes are paid on Day 1 when Ruby Liu takes over the leases, including full occupancy payments throughout the renovation period.
- Conservative growth assumptions with sales growing at 2% annually once all stores are opened.



Financial Overview (Con't)

Ruby Liu has committed \$375 million to provide the Company with sufficient capital to maintain full rent payments while the stores are undergoing renovations and the business is being ramped up.

Cash Flow Forecast			
	4 Months		
\$'000	Ended Dec-25	2026	2027
Cash from Operations			
Net Income	(26,833)	(24,699)	6,494
Change in Working Capital	(54,370)	27,540	(3,369)
Cash from Operations	(81,203)	2,841	3,125
Cash from Investing			
PP&E Additions/(Disposals)	(39,246)	(78,491)	-
Cash from Investing	(39,246)	(78,491)	-
Cash from Financing			
Equity Investment	375,000	-	-
Transaction Costs and Other Contingencies	(50,000)	-	-
Cash from Financing	325,000	-	-
Opening Cash	-	204,551	128,901
Net Cash Flow	204,551	(75,650)	3,125
Ending Cash	204,551	128,901	132,027

\$118 million

Store Renovations

\$135 million

Peak Owned Inventory

\$375 million

Equity Investment

\$66 million

Run-Rate Store Payroll

Cash Flow Summary

- Ruby Liu Investment Corp. is capitalized to cover all build-out, inventory, and operating expenses, including \$118M for leasehold improvements, \$135M for inventory ramp-up, and \$53M for payroll in year one.
- The equity investment includes a \$31M cash buffer to ensure sufficient liquidity in the event of any unforeseen delays or cost increases.
- Ruby Liu has committed to provide additional equity dollars to the business in the event additional capital is required.



Corporate Governance



Corporate Governance and Oversight

This governance model reflects the company's long-term vision to scale responsibly while delivering measurable value to employees, partners, landlords, and the broader Canadian economy.

Board of Directors:

- A Board of Directors will be formed. It is expected that the Board will include senior executives, external expert advisors, and independent
 observers with varied backgrounds in retail operations, finance, legal affairs, and commercial real estate. The Board will provide strategic
 direction, monitor risk, and evaluate company performance relative to operational and financial milestones.
- It is expected that the Board will form standing committees, such as finance, governance, sustainability, HR etc. and will report to the Board periodically.

Other Governance:

- Periodic performance reviews
- Mandated periodic third-party audits
- Supply chain ethics
- Data and privacy standards

Environmental, Social & Governance ("ESG"):

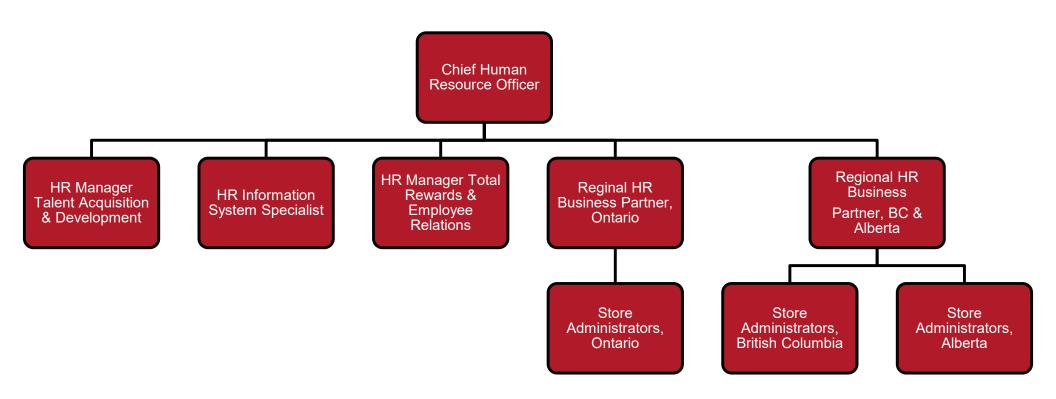
 Ruby Liu is actively incorporating sustainability goals into its store development, merchandising strategy and facility operations, including sustainable store designs, packaging and waste reduction, and operational efficiency.

This governance model reflects the company's long-term vision to scale responsibly while delivering measurable value to employees, partners, landlords, and the broader Canadian economy.

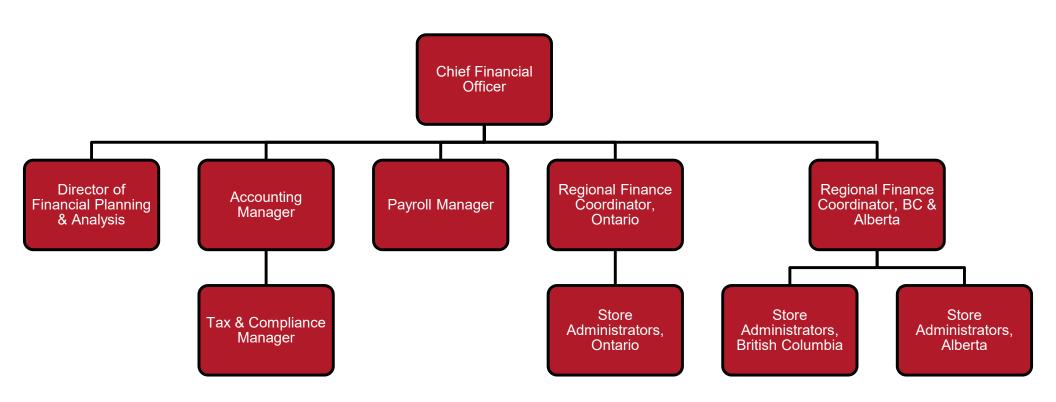
Appendix



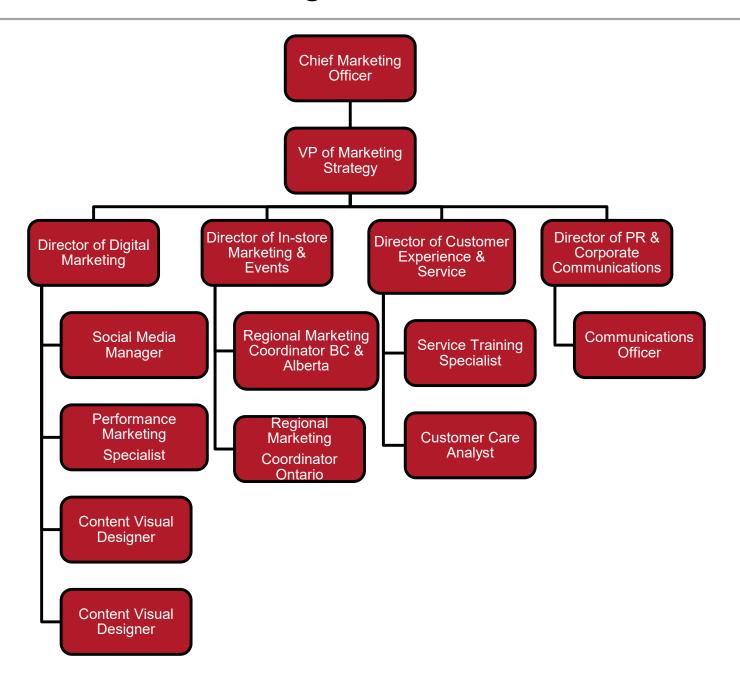
Organizational Chart – HR



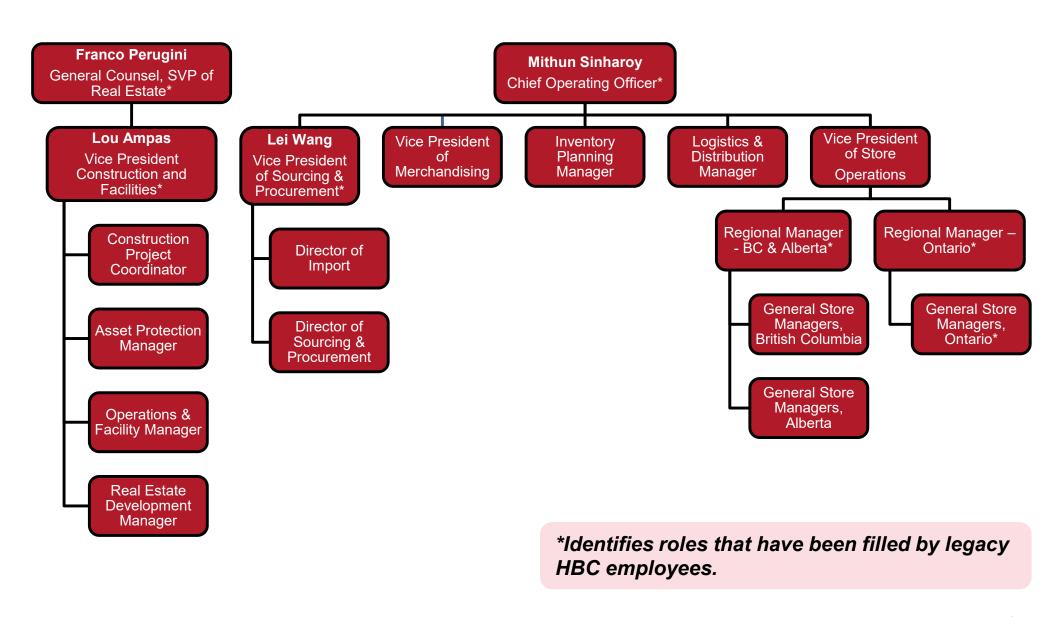
Organizational Chart – Finance



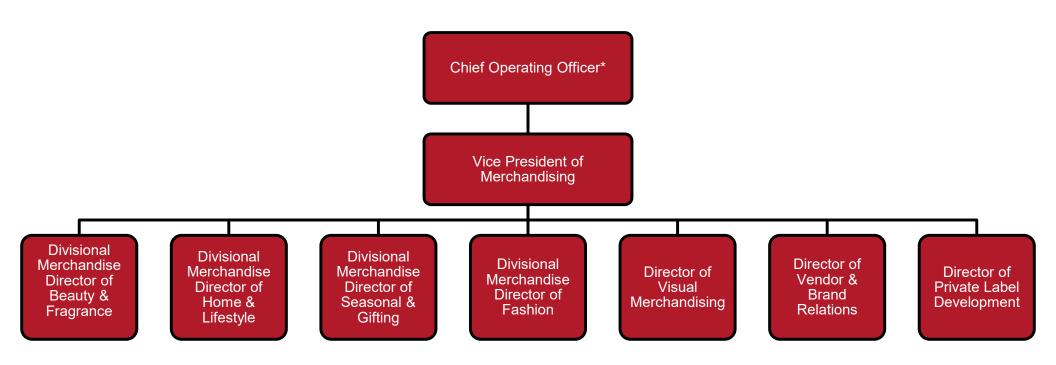
Organizational Chart – Marketing



Organizational Chart – Operations

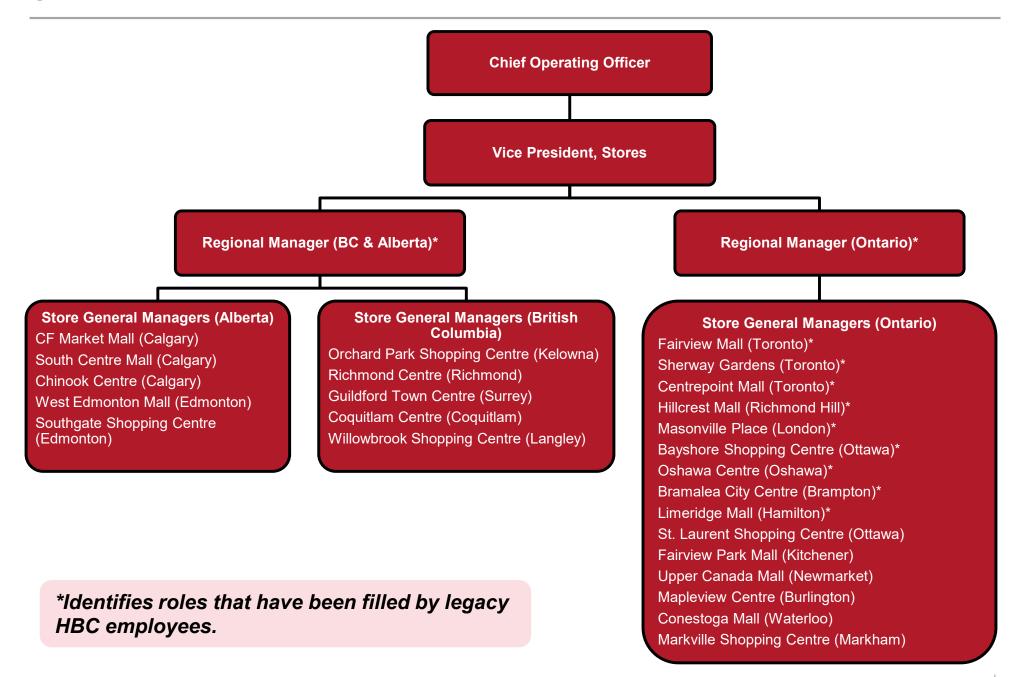


Organizational Chart – Merchandising



*Identifies roles that have been filled by legacy HBC employees.

Organizational Chart – Store Operations



Lease Listing (1 of 2)

Centre	City	Province	GLA	Landlord
Orchard Park Shopping Centre	Kelowna	вс	127,290	Primaris
Richmond Centre	Richmond	ВС	169,692	Cadillac Fairview
Guildford Town Centre	Surrey	ВС	174,462	Ivanhoe Cambridge
Coquitlam Centre	Coquitlam	ВС	120,086	Morguard
Willowbrook Shopping Centre	Langley	ВС	131,146	Quadreal Property Group
CF Market Mall	Calgary	AB	200,000	Cadillac Fairview
Southcentre Mall	Calgary	AB	164,514	Oxford
Chinook Centre	Calgary	AB	206,514	Cadillac Fairview
West Edmonton Mall	Edmonton	AB	164,250	Triple Five
Southgate Shopping Centre	Edmonton	AB	236,551	Ivanhoe Cambridge
Limeridge Mall	Hamilton	ON	125,307	Cadillac Fairview
Markville Shopping Centre	Markham	ON	140,094	Cadillac Fairview

Lease Listing (2 of 2)

Centre	City	Province	GLA	Landlord
Fairview Mall	Toronto	ON	152,420	Cadillac Fairview
Sherway Garden	Toronto	ON	223,477	Cadillac Fairview
Centerpoint Mall	Toronto	ON	122,502	Morguard
Hillcrest Mall	Richmond Hill	ON	136,915	Oxford
Masonville Place	London	ON	84,928	Cadillac Fairview
Bayshore Shopping Centre	Ottawa	ON	180,696	Cushman & Wakefield
St.Laurent Shopping Centre	Ottawa	ON	145,074	Morguard
Fairview park	Kitchener	ON	184,714	Westcliff
Upper Canada Mall	Newmarket	ON	142,780	Oxford
Mapleview Centre	Burlington	ON	129,066	Ivanhoe Cambridge
Oshawa Centre	Oshawa	ON	122,624	Ivanhoe Cambridge (Primaris)
Conestoga Mall	Waterloo	ON	130,580	Primaris
Bramalea City Centre	Brampton	ON	131,438	Morguard

IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, R.S.C. 1985, c. C-36, AS AMENDED, AND IN THE MATTER OF HUDSON'S BAY COMPANY ULC COMPAGNIE DE LA BAIE D'HUDSON SRI, et al.

Court File No.: CV-25-00738613-00CL

ONTARIO SUPERIOR COURT OF JUSTICE (COMMERCIAL LIST)

PROCEEDING COMMENCED AT TORONTO

SUPPLEMENTAL AFFIDAVIT OF WEIHONG LIU

METCALFE, BLAINEY & BURNS LLP

202 – 18 Crown Steel Drive Markham, ON L3R 9X8 Tel: (905) 475-7676

Tel: (905) 475-7676 Fax: (905) 475-6226

Kam Yu Janet Lee (LSO # 46929C)

Email: janetlee@mbb.ca **Micah I. Ryu** (LSO # 82341U) Email: micahryu@mbb.ca

LOOPSTRA NIXON LLP

130 Adelaide St. West – Suite 2800 Toronto, Ontario M5H 3P5 Tel: (416) 746-4710

R. Graham Phoenix (LSO # 52650N)

Email: gphoenix@ln.law

Lawyers for Ruby Liu Commercial Investment Corp. THE BUSINESS CORPORATIONS ACT RSC, 1985, c. C-44 IN THE MATTER OF THE COMPANIES' CREDITORS ARRANGEMENT ACT, R.S.C. 1985, C. C-36, AS AMENDED

AND IN THE MATTER OF A PLAN OF COMPROMISE OR ARRANGEMENT OF HUDSON'S BAY COMPANY ULC COMPAGNIE DE LA BAIE D'HUDSON SRI, HBC CANADA PARENT HOLDINGS INC., HBC CANADA PARENT HOLDINGS 2 INC., HBC BAY HOLDINGS I INC., HBC BAY HOLDINGS II ULC, THE BAY HOLDINGS ULC, HBC CENTERPOINT GP INC., HBC HOLDINGS GP INC., SNOSPMIS LIMITED, 2472596 ONTARIO INC., AND 2472598 ONTARIO INC.

ONTARIO SUPERIOR COURT OF JUSTICE (COMMERCIAL LIST)

Proceedings Commenced at **TORONTO**

SUPPLEMENTAL SUPPORTING MOTION RECORD OF RUBY LIU INVESTMENTS CORP.

METCALFE, BLAINEY & BURNS LLP

202 – 18 Crown Steel Drive Markham, ON L3R 9X8 Tel: (905) 475-7676

Kam Yu Janet Lee (LSO # 46929C)

Email: janetlee@mbb.ca

Micah I. Ryu (LSO # 82341U)

Email: micahryu@mbb.ca

LOOPSTRA NIXON LLP

130 Adelaide St. W., Suite 2800 Toronto, ON M5H 3P5 Tel: (416) 746-4710

R. Graham Phoenix (LSO # 52650N)

Email: gphoenix@ln.law

Lawyers for Ruby Liu Commercial Investment Corp.