

**MANITOBA CLINIC MEDICAL CLINIC AND THE MANITOBA CLINIC HOLDING CO.  
LTD. (collectively, the “Manitoba Clinic” or the “Companies”)**

**FREQUENTLY ASKED QUESTIONS – PATIENTS**

**1. What are CCAA Proceedings?**

Manitoba Clinic Medical Corporation and its affiliated company, The Manitoba Clinic Holding Co. Ltd. (jointly "Manitoba Clinic"), announced today that they have obtained an order from the King's Bench of Manitoba that provides court protection from their creditors pursuant to the *Companies' Creditors Arrangement Act* ("CCAA") (the "Initial Order"), to allow the Manitoba Clinic to restructure its business, operational and financial affairs.

Under the Initial Order, management of the Manitoba Clinic will continue to be responsible for the day-to-day operations of the business, under the general oversight of the court-appointed monitor, Alvarez & Marsal Canada Inc. The Initial Order also provides for, among other things, a stay of proceedings in favour of the Manitoba Clinic and its property.

The goal of initiating this process is to not only come to a compromise with the Manitoba Clinic's creditors, but to also enhance all elements of patient care and the overall business in a sustainable way.

**2. What do the CCAA Proceedings mean for the Manitoba Clinic's operations, and what impact will the CCAA Proceedings have on my future appointments?**

**THERE IS NO CHANGE TO YOUR CURRENT AND FUTURE APPOINTMENTS. PATIENTS SHOULD ATTEND ALL PREVIOUSLY SCHEDULED CLINIC APPOINTMENTS AND PROCEDURES.** There will be no changes to the day-to-day operations of the Manitoba Clinic during the restructuring process. Patients should continue to book appointments and procedures with their clinic doctors in the usual manner.

**3. Does this mean Manitoba Clinic is bankrupt / closing?**

**No. Manitoba Clinic is not bankrupt nor is the Manitoba Clinic shutting its doors.** It is business as usual.

Management of the Manitoba Clinic will continue to be responsible for the day-to-day operations of the business, under the general oversight of the court-appointed monitor, Alvarez & Marsal Canada Inc.

**4. Who is the Monitor?**

Alvarez & Marsal Canada Inc. is a corporate restructuring and insolvency professional services firm and licensed insolvency trustee, who was appointed by the court as its "court officer". The Monitor's role in the CCAA process is to monitor the business and financial affairs of the Companies and aid in the development and execution (if accepted) of a plan of arrangement (the "**Plan**") to be presented to the Companies' affected creditors.

In addition, the Monitor has also been given certain “enhanced powers” from the Court, which will, amongst other things, allow the Monitor to take carriage of the restructuring of the Manitoba Clinic’s operations and its financial affairs, with the assistance of senior management and the board of directors.

**5. How long will the CCAA Proceedings take?**

The CCAA is in its initial stages. The length of the entire process varies; however, the Companies, along with the Monitor, are committed to keeping all of the Manitoba Clinic’s stakeholders up-to-date on the CCAA Proceedings by keeping the Monitor’s website current at: [www.alvarezandmarsal.com/manitobaclinic](http://www.alvarezandmarsal.com/manitobaclinic).

**6. What do I do if I have other questions and where can I find information on the CCAA Proceedings?**

The Monitor makes all publicly available documents and information available online on its website at [www.alvarezandmarsal.com/manitobaclinic](http://www.alvarezandmarsal.com/manitobaclinic).

For questions relating to the CCAA Proceedings, you can contact the Monitor’s representatives by phone at 403-538-7527 or by email at [soosterbaan@alvarezandmarsal.com](mailto:soosterbaan@alvarezandmarsal.com).