SCHEDULE "H"

CLAIMANT'S GUIDE TO COMPLETING THE D&O PROOF OF CLAIM FORM FOR CLAIMS AGAINST DIRECTORS AND/OR OFFICERS OF THE NORDSTROM CANADA ENTITIES¹

This Guide has been prepared to assist Claimants in filling out the D&O Proof of Claim form for claims against the Directors and/or Officers of the Nordstrom Canada Entities. If you have any additional questions regarding completion of the Proof of Claim, please contact the Monitor, whose contact information is set out below.

The D&O Proof of Claim form is ONLY for Claimants asserting a claim against any Directors and/or Officers of the Nordstrom Canada Entities, and NOT for claims against the Nordstrom Canada Entities themselves. For claims against the Nordstrom Canada Entities that are not covered in any Statement of Negative Notice Claim, please use the form titled "Proof of Claim Form for Claims Against the Nordstrom Canada Entities", which is available on the Monitor's website at https://www.alvarezandmarsal.com/NordstromCanada.

Additional copies of the D&O Proof of Claim form may be found at the Monitor's website.

Please note that this is a guide only, and that in the event of any inconsistency between the terms of this guide and the terms of the Claims Procedure Order made on [May 30], 2023 (the "Claims Procedure Order"), the terms of the Claims Procedure Order will govern. Capitalized terms used in this D&O Proof of Claim Instruction Letter and not otherwise defined herein have the meanings ascribed to them in the Claims Procedure Order.

SECTION 1 – DEBTOR(S)

1. The full name and position of all the Directors or Officers (present and former) of the Nordstrom Canada Entities against whom the D&O Claim is asserted must be listed (see footnote 1 for a complete list of the Nordstrom Canada Entities). If there are insufficient lines to record each such name, attach a separate schedule indicating the required information.

SECTION 2A. – ORIGINAL CLAIMANT

- 2. A separate D&O Proof of Claim must be filed by each legal entity or person asserting a claim against the Nordstrom Canada Entities' Directors or Officers.
- 3. The Claimant shall include any and all D&O Claims that it asserts against the Nordstrom Canada Entities' Directors or Officers in a single D&O Proof of Claim.
- 4. The full legal name of the Claimant must be provided.

¹ The "Nordstrom Canada Entities" are Nordstrom Canada Retail, Inc., Nordstrom Canada Holdings, LLC, Nordstrom Canada Holding II, LLC and Nordstrom Canada Leasing LP.

- 5. If the Claimant operates under a different name or names, please indicate this in a separate schedule in the supporting documentation.
- 6. If the D&O Claim has been assigned or transferred to another party, Section 2B, described below, must also be completed.
- 7. Unless the D&O Claim is validly assigned or transferred, all future correspondence, notices, etc., regarding the D&O Claim will be directed to the address and contact indicated in this section.

SECTION 2B. – ASSIGNEE, IF APPLICABLE

- 8. If the Claimant has assigned or otherwise transferred its claim, then Section 2B must be completed, and all documents evidencing such assignment or transfer must be attached.
- 9. The full legal name of the Assignee must be provided.
- 10. If the Assignee operates under a different name or names, please indicate this in a separate schedule in the supporting documentation.
- 11. If the Nordstrom Canada Entities, in consultation with the Monitor, are satisfied that an assignment or transfer has occurred, all future correspondence, notices, etc., regarding the claim will be directed to the Assignee at the address and contact indicated in this section.

SECTION 3 – AMOUNT AND TYPE OF D&O CLAIM

- 12. If the D&O Claim is a Pre-Filing D&O Claim within the meaning of the Claims Procedure Order, then indicate the amount the Director(s) and/or Officer(s) was/were and still is/are indebted to the Claimant in the space reserved for Pre-Filing D&O Claims in the Amount of Claim column, including interest, if applicable, up to and including March 2, 2023.²
- 13. If the D&O Claim is a Restructuring Period D&O Claim within the meaning of the Claims Procedure Order, then indicate the amount the Director(s) and/or Officer(s) was/were and still is/are indebted to the Claimant in the space reserved for Restructuring Period D&O Claims (which is below the space reserved for Pre-Filing D&O Claims) in the Amount of Claim column.
- 14. If there are insufficient lines to record each D&O Claim amount, attach a separate schedule indicating the required information.

Currency

- 15. The amount of the D&O Claim must be provided in the currency in which it arose.
- 16. Indicate the appropriate currency in the Currency column.

² Interest accruing from and after the Filing Date (March 2, 2023) shall not be included in any Claim.

17. If the D&O Claim is denominated in multiple currencies, use a separate line to indicate the claim amount in each such currency. If there are insufficient lines to record these amounts, attach a separate schedule indicating the required information.

SECTION 4 – DOCUMENTATION

18. Attach to the D&O Proof of Claim form all particulars of the D&O Claim and all available supporting documentation, including amount and description of transaction(s) or agreement(s), and the legal basis for the D&O Claim against the specific Directors or Officers at issue.

SECTION 5 – CERTIFICATION

- 19. The person signing the D&O Proof of Claim should:
 - (a) be the Claimant or an authorized representative of the Claimant;
 - (b) have knowledge of all of the circumstances connected with this claim;
 - (c) assert the claim against the Debtor(s) as set out in the D&O Proof of Claim and certify all available supporting documentation is attached; and
 - (d) if an individual is submitting the D&O Proof of Claim form, have a witness to its certification.
- 20. By signing and submitting the D&O Proof of Claim, the Claimant is asserting the claim against the Debtor(s) specified therein.

SECTION 6 – FILING OF D&O CLAIM AND APPLICABLE DEADLINES

- 1. If your D&O Claim is a <u>Pre-Filing D&O Claim</u> within the meaning of the Claims Procedure Order, the D&O Proof of Claim <u>MUST</u> be returned to and received by the Monitor on or before 5:00 p.m. (Toronto time) on August 4, 2023 (the "**Claims Bar Date**").
- 2. If your D&O Claim is a <u>Restructuring Period D&O Claim</u> within the meaning of the Claims Procedure Order, the D&O Proof of Claim <u>MUST be returned to and received by the</u> <u>Monitor by 5:00 p.m. (Toronto Time) on the date (the "Restructuring Period Claims Bar</u> <u>Date") that is the later of (i) the date that is 30 days after the date on which the Monitor</u> <u>sends a General Claims Package or Negative Notice Claims Package with respect to a</u> <u>Restructuring Period D&O Claim and (ii) the Claims Bar Date.</u>
- 3. D&O Proofs of Claim must be delivered to the Monitor by prepaid ordinary mail, registered mail, courier, personal delivery or email at one of the applicable addresses below:

Alvarez & Marsal Canada Inc. in its capacity as Court-appointed Monitor of the Nordstrom Canada Entities Royal Bank Plaza, South Tower 200 Bay Street, Suite 2900 P.O. Box 22 Toronto ON M5J 2J1 Canada

Attention: Nordstrom Canada Monitor Email: <u>NordstromCanada@alvarezandmarsal.com</u>

In accordance with the Claims Procedure Order, notices shall be deemed to be received by the Monitor upon <u>actual receipt</u> thereof by the Monitor during normal business hours on a Business Day, or if delivered outside of normal business hours, on the next Business Day.

Failure to file your D&O Proof of Claim so that it is <u>actually received</u> by the Monitor on or before 5:00 p.m. on the Claims Bar Date or the Restructuring Period Claims Bar Date, as applicable, WILL result in your D&O Claims being forever barred and you will be prevented from making or enforcing such D&O Claims against the Directors and Officers of the Nordstrom Canada Entities. In addition, you shall not be entitled to further notice of and shall not be entitled to participate as a creditor in the Nordstrom Canada Entities' CCAA proceedings with respect to any such D&O Claims.