

Alvarez & Marsal Canada Inc. Licensed Insolvency Trustees

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March 7, 2023

To: The Creditors of the Nordstrom Canada Entities (as defined below)

Re: NORDSTROM CANADA RETAIL, INC., NORDSTROM CANADA HOLDINGS, LLC, NORDSTROM CANADA HOLDINGS II, LLC and NORDSTROM CANADA LEASING LP (collectively the "Nordstrom Canada Entities")

On March 2, 2023, Nordstrom Canada Retail, Inc., Nordstrom Canada Holdings, LLC and Nordstrom Canada Holdings II, LLC commenced court-supervised restructuring proceedings under the *Companies' Creditors Arrangement Act*, R.S.C. 1985, c. C-36, as amended (the "CCAA") by obtaining an order (the "Initial Order") from the Ontario Superior Court of Justice (Commercial List) (the "Court"), which, among other things, provides for a stay of proceedings until March 12, 2023 (the "Stay Period"). The Stay Period may be extended by the Court from time to time. Although the limited partnership Nordstrom Canada Leasing LP ("Canada Leasing LP") is not an applicant in the CCAA proceedings, the stay of proceedings and other benefits and requirements of the Initial Order were also extended to Canada Leasing LP.

Pursuant to the Initial Order, Alvarez & Marsal Canada Inc. was appointed as monitor (the "Monitor") of the business and financial affairs of the Nordstrom Canada Entities.

A copy of the Initial Order and all materials filed in these proceedings may be obtained at the Monitor's website at www.alvarezandmarsal.com/NordstromCanada or on request from the Monitor by calling 1-844-768-8244 or by emailing NordstromCanada@alvarezandmarsal.com.

Pursuant to the Initial Order, during the Stay Period, all persons having oral or written agreements with the Nordstrom Canada Entities or statutory or regulatory mandates for the supply of goods and/or services are restrained until further Order of the Court from discontinuing, altering, interfering with or terminating the supply or license of such goods or services as may be required by the Nordstrom Canada Entities, provided that the normal prices or charges for all such goods or services received after the date of the Initial Order are paid by the Nordstrom Canada Entities in accordance with normal payment practices of the Nordstrom Canada Entities, or such other terms as may be agreed upon by the supplier or service provider and the Nordstrom Canada Entities and the Monitor, or as may be ordered by the Court.

During the Stay Period, all parties are prohibited from commencing or continuing legal action against the Nordstrom Canada Entities and all rights and remedies of any party against or in respect of the Nordstrom Canada Entities or their assets are stayed and suspended except with the written consent of the Nordstrom Canada Entities and the Monitor or leave of the Court.

The Initial Order appointed the law firm Ursel Phillips Fellows Hopkinson LLP ("Employee Representative Counsel") to act as representative counsel to all store-level employees and certain non-store level employees of the Nordstrom Canada Entities (as defined in the Initial Order, the "Represented Employees") at no cost to such Represented Employees. If you are a Represented Employee, you can expect to receive communication directly from Employee Representative Counsel. For additional information, please consult the website of Employee Representative Counsel at www.upfhlaw.ca. If you wish to speak to Employee Representative Counsel, please contact them by email at NordstromCanada@upfhlaw.com or by phone at 1-866-308-1771.

If you have any questions regarding the foregoing or require further information, please consult the Monitor's website at www.alvarezandmarsal.com/NordstromCanada or should you wish to speak to a

representative of the Monitor, please contact the Monitor at **1-844-768-8244** or by emailing NordstromCanada@alvarezandmarsal.com.

Yours very truly,

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Alvarez & Marsal Canada Inc.

In its capacity as Court-Appointed Monitor of

Nordstrom Canada Retail, Inc., Nordstrom Canada Holdings, LLC, Nordstrom Canada Holdings II, LLC and Nordstrom Canada Leasing LP and not in its personal or corporate capacity