



CYNDI JOINER

MANAGING DIRECTOR

ATLANTA

quick facts

- 20+ years of experience as both an operator and consultant
- Global advisor to firm's supply chain solution



Cyndi Joiner is a Managing Director with Alvarez & Marsal [Corporate Performance Improvement](#) in Atlanta. She is a global advisor to the firm's supply chain solution and previously served as the National Leader for the Supply Chain Services practice. In addition, she leads the firm's Financial Services' Third-Party Risk Management Practice, advising global commercial and investment banks on large scale process design and risk mitigation strategies, including the implementation of highly regulated processes.

With more than 20 years of experience as both an operator and consultant, Ms. Joiner primarily focuses on supply chain optimization and broader growth initiatives for healthy and troubled corporations. As a trusted advisor, she has led and implemented operational improvements that allowed her clients to grow EBITDA and support sustainability for future success. During her career, she has reduced supplier spend in excess of \$1 billion.

Most recently, she led a \$100+ million cost take out and procurement transformation initiative for a top tier U.S. bank, an end-to-end operation efficiency assessment for USPS as required by congress, a business transformation for the largest non-emergency transportation company in the U.S., and the outsourcing of a state transit authorities warehouse and distribution and fulfillment operation. Ms. Joiner advises clients across various industries including financial services, transportation, retail, manufacturing and state and federal governments.

Prior to joining A&M, Ms. Joiner was a Chief Procurement Officer and held executive positions with GMAC and Wells Fargo, where she developed and executed strategies to centralize all business processes and activities for strategic sourcing, supplier risk management, corporate real estate, facilities management, asset management and disaster recovery.

Ms. Joiner earned a bachelor's degree in communications from Lee University and a master's degree in business administration from Pfeiffer University. She also completed the Program on Negotiations at Harvard. With a commitment to collaborative, diverse teams and connectivity at the corporate and community level, she sits on the Board of Directors for Girl Talk, Inc.—a national nonprofit that empowers middle school and high school girls to be confident leaders through peer-to-peer mentoring.