



AI in Field Services

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Over the last few years, AI has been in action. With dynamic pricing, predictive maintenance and real-time optimizations, AI is actively reshaping industries. In the field services sector, where businesses manage tons of data, there is a massive opportunity for improvement. Now is the time for companies to be specific about what they want to fix, and plant the seeds for lasting transformation.

AI In Field Services: Crawl, Walk, Run

In the inaugural episode of *AI-Driven Performance Improvement*, host and A&M Private Equity Generative AI leader Anil Kumar is joined by Managing Directors Brian Long and Ben Taylor, to unpack the real-world applications of AI, how AI is tackling tough challenges like labor shortages and scheduling gaps, and how companies can make smarter decisions and streamline operations. Listeners will learn about the **“Crawl, Walk, Run”** approach: a strategy that begins with small, ROI-focused initiatives and scales up over time. Anil, Brian and Ben discuss what excites them most about the evolving role of AI in field services and offer actionable guidance for companies looking to embrace innovation.

Whether you're looking to future-proof your operations or to stay ahead of industry trends, this episode delivers expert perspectives and strategies you can apply today.

[LISTEN TO EPISODE 1](#)

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