Published on Alvarez & Marsal | Management Consulting | Professional Services (https://www.alvarezandmarsal.com)

November 01, 2024

With the Eurozone's economic landscape showing signs of strain, lenders are urged to prioritise their collections operations. The combination of a maturing credit cycle, rising living costs, and stagnant growth points to a potential surge in non-performing loans (NPLs).

In this article, A&M delves into why investing in collections operations is crucial, offering key insights and actionable steps for optimisation and success.

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