



Alvarez & Marsal Launches Forensic Technology Tool "ChatView"

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AI-powered ChatView extracts and analyzes chat data to further enable domestic and cross-border disputes and investigations

HONG KONG SAR, May 27, 2024 – Leading global professional services firm [Alvarez and Marsal](#) (A&M) today announced the launch of [ChatView](#), the firm's proprietary tool to extract and analyze chat data for forensic technology concerns pertaining to regulatory and legal disputes. As an AI-powered forensic technology tool, ChatView enables lawyers and investigators to conduct domestic and cross-border disputes and investigations leveraging chat data for a complete and comprehensive methodology. ChatView builds on A&M's mission to help clients navigate challenging regulatory environments and harness technologies for driving change and maximizing value.

Initially developed by A&M's [Disputes and Investigations team](#) over four years ago, ChatView was created support disputes & investigations initiatives, that required reviewing large volumes of chat messages, emanating from law firms, the U.S. Securities and Exchange Commission and Hong Kong's Securities and Futures Commission. ChatView's new transcription and translation function for multilingual audio messages along with the interpretation of videos, photos and emojis, addresses clients' electronic discovery (e-Discovery) needs for compliance with increasing statutory laws across multiple jurisdictions in Asia.

Hong Kong statutory law mandates where claims exceed HK\$8 million with more than 10,000 documents involved in a commercial dispute would require e-Discovery. A&M ChatView cuts through the volume of potentially hundreds of thousands, if not millions of, messages and refines the scope into an easy-to-review format. Additionally, ChatView does not store chat data on the cloud thus helping to mitigate risk for clients.

Davin Teo, Managing Director and Co-Leader of A&M's Disputes and Investigations Practice in North Asia, said, "A&M ChatView is a strategic extension of the services and capabilities that clients know us for. The handling of mobile and chat data now requires extra caution to ensure compliance with data security laws globally. A&M ChatView delivers the e-Discovery data extraction and analysis that clients need to be comprehensive and defensible and to maximize value. ChatView embodies the benefit of A&M's results-oriented mindset and operational approach for clients."

A&M ChatView's depth of WeChat knowledge is a market-first and can be applied on other chat data platforms including WhatsApp, DingTalk and Instant Bloomberg. The combination of ChatView and A&M's 21 years of forensic expertise, will help clients improve review and investigation efficiencies while setting the stage for quicker results with potentially reduced costs.

A&M ChatView:

- Recognizes, transcribes and translates audio & video messages in over 99 languages including Mandarin, Cantonese,

Japanese, Korean and more.

- Reviews texts, images, emojis, emotion stickers and shared content messages in near-native format.
- Searches, filters, codes, highlights and redacts messages in the same way as other electronic files.
- Discloses and produces targeted, relevant chat messages and files instead of the entire chat conversation.

Eden Chen, Managing Director, Alvarez & Marsal Disputes and Investigations in Shanghai, added, “The launch of A&M ChatView represents the next phase of our strategic capabilities growth plan. ChatView furthers our ability to help clients meet e-Discovery demands in a timely, efficient and cost-effective manner.”

A&M ChatView is fully integrated with [Relativity](#) and is available on its [App Hub](#).

About Alvarez & Marsal

Companies, investors and government entities around the world turn to Alvarez & Marsal (A&M) for leadership, action and results. Privately held since its founding in 1983, A&M is a leading global professional services firm that provides advisory, business performance improvement and turnaround management services. When conventional approaches are not enough to create transformation and drive change, clients seek our deep expertise and ability to deliver practical solutions to their unique problems.

With over 9,000 people providing services across six continents, we deliver tangible results for corporates, boards, private equity firms, law firms and government agencies facing complex challenges. Our senior leaders, and their teams, leverage A&M's restructuring heritage to help companies act decisively, catapult growth and accelerate results. We are experienced operators, world-class consultants, former regulators and industry authorities with a shared commitment to telling clients what's really needed for turning change into a strategic business asset, managing risk and unlocking value at every stage of growth.

To learn more, visit: [AlvarezandMarsal.com](https://www.alvarezandmarsal.com).

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