



# JOHN SANGER

MANAGING DIRECTOR

PERTH

## quick facts

- Head of A&M Interim CXO Services
- 30+ years of experience in operations, transformation, carve-out and separation management, and M&A
- Deep expertise across telecommunications, financial services and digital/IT services



John Sanger is a Managing Director and Head of Interim CXO Services with Alvarez & Marsal in Perth. He brings more than 30 years of experience in senior leadership and operational appointments in telecommunications, information and communications technology (ICT); infrastructure; and financial services industries.

Mr. Sanger has extensive experience in performance improvement and large-scale transformations. He has led a material number of acquisitions, mergers and carve-outs and has deep integration and change management experience.

Notably, Mr. Sanger took up the role of interim Chief Executive Officer for the 100% carve-out of an Australian digital infrastructure player, providing strategic oversight and cross-functional leadership to drive successful Day 1 operational readiness.☒☒☒

Prior to joining A&M, Mr. Sanger served in senior executive roles with Singtel Optus and ASX Listed Australian Finance Group as Chief Operating Officer. At Optus, he was responsible for the overall strategy, transformation and leadership of day-to-day operations for Optus Business (a \$1.7 billion business unit), achieving revenue, earnings before interest, taxes, depreciation, amortization and market share growth, and customer experience targets.☒With a 200-person team across strategy, operations, information technology, digital and program office functions, Mr. Sanger led a multi-year transformation program to develop new growth engines while reducing costs, improving cycle times, optimizing organization, and implementing regional delivery centers.☒☒☒

Previously, Mr. Sanger served as COO of AFG (\$750 million revenue), leading operations functions and driving transformation by developing digital capabilities and partnerships and improved process efficiency. He established offshore teams and delivered programs, resulting in lifts in customer net promoter score and employee engagement. Mr. Sanger also digitalized marketing and data analytics capabilities with increased leverage of artificial intelligence. Previously he served in leadership positions at Alphawest, Logical Systems and ACT Network Integrators.☒

Mr. Sanger is a graduate of the Australian Institute of Company Directors.